

Redmine - Defect #38317

Redmine 5.0 stable Mention User function doesn't send mail notification

2023-03-02 04:31 - Calvin S

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:			
<b>Description</b>			
Redmine Installation Info: Remdmine 5.0.0 Stable			
Problem:			
when updating description or contents of issue with @ function, users list could be shown correctly, but no mail notification sent to the user. user name format is GivenName.FamilyName			
I've searched the history problem related to mention user function, and try with the latest R21665, but still doesn't working.			
user account notification setting refer to the attachment			
problem.JPG			

History

#1 - 2023-07-04 10:50 - Михаил Хмель

+1.  
The same problem. Change notifications work correct.

Environment:  
Redmine version 5.0.5.stable  
Ruby version 3.1.4-p223 (2023-03-30) [x86\_64-linux]  
Rails version 6.1.7.2  
Environment production  
Database adapter PostgreSQL  
Mailer queue ActiveJob::QueueAdapters::AsyncAdapter  
Mailer delivery smtp

Files

problem.JPG	24.6 KB	2023-03-02	Calvin S
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