Redmine - Defect #38317

Redmine 5.0 stable Mention User function doesn't send mail notification

2023-03-02 04:31 - Calvin S

Status:	New	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:			
Resolution:		**Affected version:**	

Description

Redmine Installation Info: Remdmine 5.0.0 Stable
Problem:
when updating description or contents of issue with @ function, users list could be shown correctly, but no mail notification sent to the user. user name format is GivenName.FamilyName

I've searched the history problem related to mention user function, and try with the latest R21665, but still doesn't working.

user account notification setting refer to the attachment
problem.JPG

History

#1 - 2023-07-04 10:50 - Михаил Хмель

+1.
The same problem. Change notifications work correct.

Environment:

Redmine version	5.0.5.stable
Ruby version	3.1.4-p223 (2023-03-30) [x86_64-linux]
Rails version	6.1.7.2
Environment	production
Database adapter	PostgreSQL
Mailer queue	ActiveJob::QueueAdapters::AsyncAdapter
Mailer delivery	smtp

Files

problem.JPG	24.6 KB	2023-03-02	Calvin S