Redmine - Feature #3852

Allow users to comment on issues without having to go through Update

2009-09-12 15:13 - Alex Bevilacqua

Status:	New	Start date:	2009-09-	12
Priority:	Normal	Due date:		
Assignee:		% Done:	0%	
Category:	Issues	Estimated time:	0.00 hou	r
Target version:				
Resolution:				
Description		L		
Beeenparen				
This is a simple w	orkflow thing. Not all users should be able to that allows them to comment.	update all issues, so to le	eave a comme	nt on an issue, there should b
This is a simple w a top-level control	-			
This is a simple w a top-level control There are "quote"	that allows them to comment.			
This is a simple w a top-level control There are "quote" quoted text :P Related issues:	that allows them to comment.			

History

#1 - 2009-09-14 16:45 - Adam Piotr Żochowski

Then edit your roles.

It is under: "Issue Tracking :: Add notes"

You can then specify which role within project is allowed to add notes, and which not. To ensure this control, disable adding notes from the "anonymous" and "non-member" roles.

Kind regards

Adam Żochowski

#2 - 2009-09-14 17:03 - Alex Bevilacqua

Adam Piotr Żochowski wrote:

Then edit your roles.

It is under: "Issue Tracking :: Add notes"

You can then specify which role within project is allowed to add notes, and which not. To ensure this control, disable adding notes from the "anonymous" and "non-member" roles.

Kind regards

Adam Żochowski

Adam,

All of my roles have "add note" enabled. The functionality I'm looking for is to be able to add a note without having to click the update link.

#3 - 2009-09-14 21:11 - XXX XXX

Adam,

All of my roles have "add note" enabled. The functionality I'm looking for is to be able to add a note without having to click the update link.

Yes, I agree. From a usability and workflow perspective, this is the most user friendly. It isn't always obvious to a client of our company that he must click the update link to add a note/comment. It is sometimes very confusing for them (clients are mostly no computer experts ;-))

#4 - 2009-11-10 07:11 - Mikhail Krasilnikov

I say more. It's a good idea to give administrator (or user himself) ability to enable "Add comment" form by default in issue view.

#5 - 2014-11-30 16:05 - Go MAEDA

- Related to Feature #3143: Add an 'Add Note' function to issue, to avoid optimistic-lock of issue' update when user just want to add a note added