

Redmine - Defect #38725

500 Internal Server Error on opening the setting of one Project

2023-06-15 10:43 - Ton ton

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
<p>Hi,</p> <p>I will need help to solve a problem i have on Redmine plugin Helpdesk.</p> <p>When i try to access the settings on a specific project i have an error 500 Internal Server Error.</p> <p>It takes time before getting the error however.</p> <p>The problem is my logs can't really be shared and of course they are big and i don't know where to find that error.</p> <p>I however noticed a few 302 in the log.</p> <p>Please help me,</p>			

History

#1 - 2023-06-15 11:05 - Ton ton

Hi,

Little news, i see my GET in the logs.

Started GET "/projects/supportfr/settings" for my ip at 2023-06-15 08:57:01 +0000

But nothing after that.

#2 - 2023-06-21 15:32 - Go MAEDA

- Status changed from New to Closed
- Resolution set to Invalid

Please contact the author of the plugin for issues related to third-party plugins.