## Redmine - Defect #38860

## Issue create abnormally

2023-07-19 07:39 - young lee

Status: Start date: New Normal **Priority:** Due date: % Done: Assignee: 0% **Estimated time:** 0.00 hour Category: Issues Target version: Resolution: Affected version: 5.0.5

### Description

Hello.

This is my first time to build a red mine. (My Redmine Version 5.0.5)

After installation, I create project and issue. But creating issue, I was faced with an abnormal generation about issue. First Issue create is fine. [normal Issue create] I, [20Processing by IssuesController#new as JS I, [20 Parameters: {"utf8"=>"?", "authenticity\_token"=>"LaGYWvcJiifzjVwE4H4ETYCIrJER5ksKMXZ9x/OPx 993ehyfWD2I6EuxmV4X9vOvWL07E2gOKVwL6ZKuUYqB5w==", "form\_update\_triggered\_by"=>"issue\_project\_id", "issue"=>{"is\_private"=>"0", "project\_id"=>"7", "tracker\_id"=>"1", "subject"=>"sadfs", "descriptio" n"=>"", "status\_id"=>"1", "priority\_id"=>"2", "assigned\_to\_id"=>"", "parent\_issue\_id"=>"", "start\_ date"=>"2023-07-19", "due\_date"=>"", "estimated\_hours"=>"", "done\_ratio"=>"0", "watcher\_user\_ids"= >[""]}, "was\_default\_status"=>"1"} I, [20 Current user: admin (id=1) I, [20 Rendered issues/new.js.erb (Duration: 70.6ms | Allocations: 18132) I, [20Completed 200 OK in 116ms (Views: 62.3ms | ActiveRecord: 20.4ms | Allocations: 28122) I, [20Started POST "/issues" for 210.108.138.86 at 2023-07-19 14:14:09 +0900 I, [20Processing by IssuesController#create as HTML I, [20 Parameters: {"utf8"=>"?", "authenticity\_token"=>"LaGYWvcJiifzjVwE4H4ETYCIrJER5ksKMXZ9x/OPx 993ehyfWD2I6EuxmV4X9vOvWL07E2gOKVwL6ZKuUYqB5w==", "form\_update\_triggered\_by"=>"", "issue"=>{"is\_pr ivate"=>"0", "project\_id"=>"7", "tracker\_id"=>"1", "subject"=>"sadfs", "description"=>"sdafsdf<</pre> /p>\r\n", "status\_id"=>"1", "priority\_id"=>"2", "assigned\_to\_id"=>"", "parent\_issue\_id"=>"", "star t\_date"=>"2023-07-19", "due\_date"=>"", "estimated\_hours"=>"", "done\_ratio"=>"0", "watcher\_user\_ids "=>[""]}, "was\_default\_status"=>"1", "commit"=>"[[["] I, [20 Current user: admin (id=1) I, [20[ActiveJob] Enqueued ActionMailer::MailDeliveryJob (Job ID: c65bd998-c084-47c4-8833-723637fe 55d9) to Async(mailers) with arguments: "Mailer", "issue\_add", "deliver\_now", {:args=>[#<GlobalID: 0x00000000792a980 @uri=#<URI::GID gid://redmine-app/User/1>>, #<GlobalID:0x000000007929990 @uri= #<URI::GID gid://redmine-app/Issue/190>>]} I, [20Redirected to http://redmine-mvno.medialog.co.kr/issues/190 I, [20Completed 302 Found in 103ms (ActiveRecord: 26.1ms | Allocations: 18437) I, [20Job] [c65bd998-c084-47c4-8833-723637fe55d9] Performing ActionMailer::MailDeliveryJob (Job ID : c65bd998-c084-47c4-8833-723637fe55d9) from Async(mailers) enqueued at 2023-07-19T05:14:09Z with arguments: "Mailer", "issue\_add", "deliver\_now", {:args=>[#<GlobalID:0x000000008167ee0 @uri=#<URI Issue/190>>]} I, [20Started GET "/issues/190" for 210.108.138.86 at 2023-07-19 14:14:09 +0900 I, [20Processing by IssuesController#show as HTML I, [20 Parameters: {"id"=>"190"} I, [20 Current user: admin (id=1) I, [20Job] [c65bd998-c084-47c4-8833-723637fe55d9] Rendered mailer/issue\_add.text.erb within layo uts/mailer (Duration: 29.2ms | Allocations: 5700) I, [20Job] [c65bd998-c084-47c4-8833-723637fe55d9] Rendered layout layouts/mailer.text.erb (Durat ion: 37.3ms | Allocations: 7148) I, [20Job] [c65bd998-c084-47c4-8833-723637fe55d9] Rendered mailer/issue\_add.html.erb within layo uts/mailer (Duration: 14.8ms | Allocations: 2938)

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I, [20Job] [c65bd998-c084-47c4-8833-723637fe55d9] Rendered layout layouts/mailer.html.erb (Durat

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ion: 20.6ms | Allocations: 3983)
I, [20Job] [c65bd998-c084-47c4-8833-723637fe55d9] Performed ActionMailer::MailDeliveryJob (Job ID:
c65bd998-c084-47c4-8833-723637fe55d9) from Async(mailers) in 185.57ms
I, [20 Rendered issues/show.html.erb within layouts/base (Duration: 166.9ms | Allocations: 41637)
I, [20 Rendered layout layouts/base.html.erb (Duration: 220.3ms | Allocations: 54173)
I, [20Completed 200 OK in 409ms (Views: 189.0ms | ActiveRecord: 115.0ms | Allocations: 91462)
But If I recreate a new issue, an error occurs.
[Error Log]
Started GET "/projects/test/issues" for 210.108.138.86 at 2023-07-19 14:14:36 +0900
Processing by IssuesController#index as HTML
 Parameters: {"project_id"=>"test"}
 Current user: admin (id=1)
 Rendered issues/index.html.erb within layouts/base (Duration: 107.4ms | Allocations: 36739)
 Rendered layout layouts/base.html.erb (Duration: 141.0ms | Allocations: 45328)
Completed 200 OK in 203ms (Views: 132.1ms | ActiveRecord: 25.1ms | Allocations: 55653)
Started GET "/projects/test/issues/new" for 210.108.138.86 at 2023-07-19 14:14:37 +0900
Processing by IssuesController#new as HTML
 Parameters: {"project_id"=>"test"}
 Current user: admin (id=1)
 Rendered issues/new.html.erb within layouts/base (Duration: 67.0ms | Allocations: 17614)
 Rendered layout layouts/base.html.erb (Duration: 98.6ms | Allocations: 26401)
Completed 200 OK in 135ms (Views: 86.6ms | ActiveRecord: 20.3ms | Allocations: 32707)
Started POST "/projects/test/issues" for 210.108.138.86 at 2023-07-19 14:14:40 +0900
Processing by IssuesController#create as HTML
 Parameters: {"utf8"=>"?", "authenticity_token"=>"VmkqMXm3jsFJAsCsSK6+CsZDkLvYLQiH5UR7VRT46zUMsq7
01oOMDvE+Bfa/JknoHnYHOaHFatHf25Q8tv2tDQ==", "form_update_triggered_by"=>"", "issue"=>{"is_private"
=>"0", "tracker_id"=>"1", "subject"=>"asdfsdaf", "description"=>"sdfsdaf\r\n", "status_id"=
>"1", "priority_id"=>"2", "assigned_to_id"=>"", "parent_issue_id"=>"", "start_date"=>"2023-07-19",
"due_date"=>"", "estimated_hours"=>"", "done_ratio"=>"0", "watcher_user_ids"=>[""]}, "was_default
_status"=>"1", "commit"=>"[[[]", "project_id"=>"test"}
 Current user: admin (id=1)
[ActiveJob] Enqueued ActionMailer::MailDeliveryJob (Job ID: d447afb3-aa06-4624-bad7-8flef09d250d)
to Async(mailers) with arguments: "Mailer", "issue_add", "deliver_now", {:args=>[#<GlobalID:0x0000
0000070ddcf0 @uri=#<URI::GID gid://redmine-app/User/1>>, #<GlobalID:0x00000000070dd200 @uri=#<URI:
:GID gid://redmine-app/Issue/191>>]}
Redirected to http://redmine-mvno.medialog.co.kr/issues/191
Completed 302 Found in 75ms (ActiveRecord: 14.8ms | Allocations: 15738)
Started GET "/issues/191" for 210.108.138.86 at 2023-07-19 14:14:40 +0900
Processing by IssuesController#show as HTML
 Parameters: {"id"=>"191"}
 Current user: admin (id=1)
 Rendered common/error.html.erb within layouts/base (Duration: 1.2ms | Allocations: 237)
 Rendered layout layouts/base.html.erb (Duration: 28.7ms | Allocations: 7008)
Filter chain halted as :find_issue rendered or redirected
Completed 404 Not Found in 40ms (Views: 25.4ms | ActiveRecord: 7.5ms | Allocations: 8641)
Could you please help me??
Thank you!
Sincerely yours.
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### History

### #1 - 2023-07-19 07:44 - young lee

I think I posted something wrong. Also, I don't think it's the right post for the board. So Sorry... Please remove this issue.

I would appreciate it if you delete this issue.

# #2 - 2023-07-25 15:34 - Holger Just

- Description updated

#### #3 - 2023-10-23 04:33 - Mischa The Evil

- Affected version changed from 5.0.4 to 5.0.5

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Files	
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1.png	11.7 KB	2023-07-19	young lee
2.png	16.2 KB	2023-07-19	young lee

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