Redmine - Defect #39012

Unable to update an issue via API in 4.2.6

2023-09-01 10:28 - Eric Diaz

Status:	Needs feedback		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	REST API		**Estimated time:**	0.00 hour
Target version:				
Resolution:			**Affected version:**	4.2.6

Description

Hello
I have just upgraded in 4.2.6 and it works all fine except API request.
Some of my users used to call REST API via Excel to crete and update issues
It worked fine in 3.4.3 but now, create issues is ok but we encounter the following problem :

```
POST XML synchron (create issue) => OK
     POST XML asynchrone (create issue) => OK

POST JSON synchrone (test watchers.json) => KO
     POST JSON asynchrone (test watchers.json) => OK

PUT XML synchrone (update issue) => KO
     PUT XML asynchrone (update issue) => OK
```

It seems that synchron calls are uneffective.
Any ideas ?

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History

#1 - 2023-09-04 12:38 - Holger Just

- Status changed from New to Needs feedback

Could you please show the exact queries you are making, i.e. the full URLs you are requesting and the data you are sending? Also, please check the returned data from these HTTP calls as they generally contain messages describing the error.

Files

clipboard-202309011028-0yg3v.png	23.5 KB	2023-09-01		Eric Diaz