

Redmine - Defect #39200

Exception when opening gantt

2023-10-18 07:49 - mo lin

|                 |         |                   |           |
|-----------------|---------|-------------------|-----------|
| Status:         | Closed  | Start date:       |           |
| Priority:       | Normal  | Due date:         |           |
| Assignee:       |         | % Done:           | 0%        |
| Category:       |         | Estimated time:   | 0.00 hour |
| Target version: |         | Affected version: | 5.0.0     |
| Resolution:     | Invalid |                   |           |

Description

Internal error

An error occurred on the page you were trying to access.

If you continue to experience problems please contact your Redmine administrator for assistance.

If you are the Redmine administrator, check your log files for details about the error.

Back

clipboard-202310181347-vo9wr.png

```
I, [2023-10-18T13:48:03.504443 #8460] INFO -- : [b82595d7-5eae-4157-aeb7-9ad84413a88c] Started GET "/redmine/issues/gantt" for 192.168.19.6 at 2023-10-18 13:48:03 +0800
I, [2023-10-18T13:48:03.505632 #8460] INFO -- : [b82595d7-5eae-4157-aeb7-9ad84413a88c] Processing by GanttsController#show as HTML
I, [2023-10-18T13:48:03.513234 #8460] INFO -- : [b82595d7-5eae-4157-aeb7-9ad84413a88c] Current user: molin (id=1)
I, [2023-10-18T13:48:03.550725 #8460] INFO -- : [b82595d7-5eae-4157-aeb7-9ad84413a88c] Rendered gantts/show.html.erb within layouts/base (Duration: 27.8ms | Allocations: 14886)
I, [2023-10-18T13:48:03.550992 #8460] INFO -- : [b82595d7-5eae-4157-aeb7-9ad84413a88c] Rendered layout layouts/base.html.erb (Duration: 28.1ms | Allocations: 14923)
I, [2023-10-18T13:48:03.551395 #8460] INFO -- : [b82595d7-5eae-4157-aeb7-9ad84413a88c] Completed 500 Internal Server Error in 46ms (ActiveRecord: 12.9ms | Allocations: 19856)
F, [2023-10-18T13:48:03.552704 #8460] FATAL -- : [b82595d7-5eae-4157-aeb7-9ad84413a88c] [b82595d7-5eae-4157-aeb7-9ad84413a88c] ActionView::Template::Error (undefined method `-' for Sun, 01 Oct 2023:Date):
[b82595d7-5eae-4157-aeb7-9ad84413a88c] 132:
[b82595d7-5eae-4157-aeb7-9ad84413a88c] 133:   # Width of the entire chart
[b82595d7-5eae-4157-aeb7-9ad84413a88c] 134:   g_width = ((@gantt.date_to - @gantt.date_from + 1) * zoom).to_i
[b82595d7-5eae-4157-aeb7-9ad84413a88c] 135:   @gantt.render(:top => headers_height + 8,
[b82595d7-5eae-4157-aeb7-9ad84413a88c] 136:                 :zoom => zoom,
[b82595d7-5eae-4157-aeb7-9ad84413a88c] 137:                 :g_width => g_width,
[b82595d7-5eae-4157-aeb7-9ad84413a88c] 138:                 :subject_width => subject_width)
[b82595d7-5eae-4157-aeb7-9ad84413a88c] lib/redmine/helpers/gantt.rb:639:in `coordinates'
[b82595d7-5eae-4157-aeb7-9ad84413a88c] lib/redmine/helpers/gantt.rb:370:in `line'
[b82595d7-5eae-4157-aeb7-9ad84413a88c] lib/redmine/helpers/gantt.rb:310:in `line_for_project'
[b82595d7-5eae-4157-aeb7-9ad84413a88c] lib/redmine/helpers/gantt.rb:274:in `render_object_row'
[b82595d7-5eae-4157-aeb7-9ad84413a88c] lib/redmine/helpers/gantt.rb:232:in `render_project'
[b82595d7-5eae-4157-aeb7-9ad84413a88c] lib/redmine/helpers/gantt.rb:221:in `block in render'
[b82595d7-5eae-4157-aeb7-9ad84413a88c] app/models/project.rb:961:in `block in project_tree'
[b82595d7-5eae-4157-aeb7-9ad84413a88c] app/models/project.rb:956:in `each'
[b82595d7-5eae-4157-aeb7-9ad84413a88c] app/models/project.rb:956:in `project_tree'
[b82595d7-5eae-4157-aeb7-9ad84413a88c] lib/redmine/helpers/gantt.rb:219:in `render'
[b82595d7-5eae-4157-aeb7-9ad84413a88c] app/views/gantts/show.html.erb:135
[b82595d7-5eae-4157-aeb7-9ad84413a88c] app/controllers/gantts_controller.rb:43:in `block (2 levels) in show'
[b82595d7-5eae-4157-aeb7-9ad84413a88c] app/controllers/gantts_controller.rb:42:in `show'
[b82595d7-5eae-4157-aeb7-9ad84413a88c] lib/redmine/sudo_mode.rb:61:in `sudo_mode'
```

History

#1 - 2023-10-19 04:48 - Go MAEDA

- Subject changed from「 」 to Exception when opening gantt

#2 - 2023-10-19 04:50 - Go MAEDA

- Description updated

#3 - 2023-10-31 15:54 - Holger Just

- Status changed from New to Needs feedback

Based on the code in Redmine 5.0.0, this error should not be possible in the location indicated in your stack trace, i.e. in [source:tags/5.0.0/lib/redmine/helpers/gantt.rb#L639](#). The error could only occur there if you (or someone else) has edited the file and had removed the space before self.date\_from so that the line would read e.g.

```
coords[:start] = start_date -self.date_from
```

Please make sure that the lib/redmine/helpers/gantt.rb file (and with that any file in lib, app, public and all subdirectories of config and db are unchanged from their original identity in the Redmine release you are using.

#4 - 2024-01-01 03:23 - Go MAEDA

- Status changed from Needs feedback to Closed

- Resolution set to Invalid

Files

|                                  |       |            |        |
|----------------------------------|-------|------------|--------|
| clipboard-202310181347-vo9wr.png | 23 KB | 2023-10-18 | mo lin |
|----------------------------------|-------|------------|--------|