

Redmine - Defect #3949

custom ticket status can not be shown.

2009-09-30 10:57 - yang mike

| | | | |
|---|---------|--------------------------|------------|
| Status: | Closed | Start date: | 2009-09-30 |
| Priority: | Normal | Due date: | |
| Assignee: | | % Done: | 0% |
| Category: | Issues | Estimated time: | 0.00 hour |
| Target version: | | Affected version: | |
| Resolution: | Invalid | | |
| Description | | | |
| <p>Hi. I would like to custom the ticket's status as a manager by the "ticket status". what I did is: 1, delete the all default status but the "new". 2, create new some statuses and save. 3, login as a user, and create a new ticket. 4, Select the status. There is only one status taht I can select, which is setted as default one. PS: I added some custom fields before I do above. something wrong with my setting?</p> | | | |

History

#1 - 2009-09-30 14:22 - Martin Schneider

It sounds that you have forgot to define a workflow.

#2 - 2009-10-02 16:54 - Jean-Philippe Lang

- Status changed from New to Closed
- Affected version (unused) deleted (0.8.5)
- Resolution set to Invalid
- Affected version deleted (0.8.5)

<http://www.redmine.org/wiki/redmine/FAQ#Ive-created-a-new-issue-status-but-I-cant-use-it-it-doesnt-show-up-in-the-status-drop-down-list>