

Redmine - Feature #39529

Add tooltips for clarifying non-notifiable user mentions

2023-11-08 08:24 - Mizuki ISHIKAWA

Status:	Needs feedback	Start date:	
Priority:	Normal	Due date:	
Assignee:	Marius BĂLTEANU	% Done:	0%
Category:	Text formatting	Estimated time:	0.00 hour
Target version:	6.1.0		
Resolution:			
<div>Description</div> <p>Currently, when a user without permission to view a particular issue is mentioned, they do not receive a notification email. However, visually, the mention link appears identical to others, which can be misleading as there's no indication that no email was sent.</p> <p>In issue Feature #39528: Change mention link color for users without access to view issues, I proposed changing the background color of mention links for such users to make it clear they are non-notifiable. However, I believe that visual change alone may not sufficiently convey the intent to users. Therefore, I suggest using tooltips to display a message clarifying the status of the mention. Yet, since tooltips are only used for displaying title attributes right now, expanding their use might require some discussion, which is why I have created a separate ticket for this matter.</p>			
<div>Related issues:</div> <div><div>Related to Redmine - Feature #39528: Change mention link color for users with...</div><div>New</div></div> <div><div>Related to Redmine - Feature #13919: Mention user on issues and wiki pages us...</div><div>Closed</div></div>			

History

#1 - 2023-11-08 09:12 - Mizuki ISHIKAWA

- File *feature-39528.patch* added

#2 - 2023-11-08 09:46 - Mizuki ISHIKAWA

- File *feature-39529.patch* added

- File *screenshot.png* added

Sorry, <https://www.redmine.org/attachments/31460> file was attached by mistake.

After applying the attached patch, the tooltip will appear as shown in the screenshot.
screenshot.png

#3 - 2024-01-01 03:34 - Go MAEDA

- Target version set to *Candidate for next major release*

#4 - 2024-01-04 08:03 - Mizuki ISHIKAWA

- File *feature-39529-v2.patch* added

- File *screenshot 2024-01-04 16.00.10.png* added

- File *screenshot 2024-01-04 16.00.20.png* added

I changed it based on the UI for when there is an invalid watcher.

screenshot 2024-01-04 16.00.20.png

#5 - 2024-08-22 10:42 - Go MAEDA

- *File feature-39529-v3.patch added*

I have modified the patch with the following changes:

- Shortened long lines of code
- Fixed a missing translation error for :notice_mention_watcher

#6 - 2024-08-22 10:43 - Go MAEDA

- Target version changed from Candidate for next major release to 6.0.0

Setting the target version to 6.0.0.

#7 - 2024-08-22 10:46 - Go MAEDA

- Related to Feature #39528: Change mention link color for users without access to view issues added

#8 - 2024-08-23 09:00 - Marius BĂLTEANU

Maybe we can improve the current translation or add a new one that can be used by both mention and watcher.

#9 - 2024-08-23 09:13 - Go MAEDA

Marius BĂLTEANU wrote in [#note-8](#):

Maybe we can improve the current translation or add a new one that can be used by both mention and watcher.

Do you mean something like this?

```
notice_invalid_notification: "Invalid %{type}: User will not receive %{type} notifications because they do not have access to view this object."
```

#10 - 2024-10-29 02:29 - Go MAEDA

Marius BĂLTEANU wrote in [#note-8](#):

Maybe we can improve the current translation or add a new one that can be used by both mention and watcher.

I would like to commit this patch for 6.0.0 without modifying the translation.
How about we consider unifying the translations in 6.1.0?

Unification like [#note-9](#) may cause a capitalization issue reported in [#37072](#).

#11 - 2024-11-03 08:32 - Go MAEDA

- Target version changed from 6.0.0 to 6.1.0

The patch should be updated to use a vector icon instead of app/assets/images/warning.png. See [#23980](#).

#12 - 2024-11-12 12:29 - Marius BĂLTEANU

- Assignee set to Marius BĂLTEANU

#13 - 2025-03-30 11:14 - Marius BĂLTEANU

- Related to Feature #13919: Mention user on issues and wiki pages using @user with autocomplete added

#14 - 2025-03-30 11:29 - Marius BĂLTEANU

- Status changed from New to Needs feedback

I'm not sure that I fully understand the proposed change because:

1. users_for_mention checks the object visibility and we have have also a test for this case test_notified_mentions_should_not_include_users_who_cannot_view_the_object, so in theory you cannot mention a user who does not have access to that issue/object.
2. If a mentioned user in a previous note/content loses access to that issue/object, indeed, it's displayed in the same way as an user with access ([#39528](#)), but regardless the object visibility, the user won't receive any mention notification because we send notifications only for users that are mentioned in the current action (case 1).

Files

feature-39528.patch	1.49 KB	2023-11-08	Mizuki ISHIKAWA
feature-39529.patch	4.09 KB	2023-11-08	Mizuki ISHIKAWA
screenshot.png	64.3 KB	2023-11-08	Mizuki ISHIKAWA
feature-39529-v2.patch	2.74 KB	2024-01-04	Mizuki ISHIKAWA
screenshot 2024-01-04 16.00.10.png	49.3 KB	2024-01-04	Mizuki ISHIKAWA

screenshot 2024-01-04 16.00.20.png	41.8 KB	2024-01-04	Mizuki ISHIKAWA
feature-39529-v3.patch	2.92 KB	2024-08-22	Go MAEDA