

# Redmine - Defect #39587

## Email configuration error

2023-11-21 01:57 - Allan Andrión

<b>Status:</b>	New	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	4.0.6
<b>Resolution:</b>			

### Description

Environment:  
Redmine version 4.0.6.stable  
Ruby version 2.7.0-p0 (2019-12-25) [x86\_64-linux-gnu]  
Rails version 5.2.3  
Environment production  
Database adapter Mysql2  
Mailer queue ActiveJob::QueueAdapters::AsyncAdapter  
Mailer delivery smtp  
SCM:  
Git 2.25.1  
Filesystem  
Redmine plugins:  
no plugin installed

### LOG:

Started POST "/admin/test\_email" for 172.xx.xx.xxx at 2023-11-21 07:41:33 +0700  
Processing by AdminController#test\_email as HTML  
Parameters: {"authenticity\_token"=>"\*\*\*\*\*"}  
Current user: user (id=8)  
Rendering mailer/test\_email.text.erb within layouts/mailer  
Rendered mailer/test\_email.text.erb within layouts/mailer (0.0ms)  
Rendering mailer/test\_email.html.erb within layouts/mailer  
Rendered mailer/test\_email.html.erb within layouts/mailer (0.0ms)  
Redirected to <http://redmine.domain.com/settings?tab=notifications>  
Completed 302 Found in 2573ms (ActiveRecord: 1.3ms)

ActionDispatch::Cookies::CookieOverflow (ActionDispatch::Cookies::CookieOverflow):

```
actionpack (5.2.3) lib/action_dispatch/middleware/cookies.rb:649:in `commit'  
actionpack (5.2.3) lib/action_dispatch/middleware/cookies.rb:484:in `[]='  
actionpack (5.2.3) lib/action_dispatch/middleware/session/cookie_store.rb:106:in `set_cookie'  
/usr/lib/ruby/vendor_ruby/rack/session/abstract/id.rb:363:in `commit_session'  
/usr/lib/ruby/vendor_ruby/rack/session/abstract/id.rb:234:in `context'  
/usr/lib/ruby/vendor_ruby/rack/session/abstract/id.rb:226:in `call'  
actionpack (5.2.3) lib/action_dispatch/middleware/cookies.rb:670:in `call'  
actionpack (5.2.3) lib/action_dispatch/middleware/callbacks.rb:28:in `block in call'  
activesupport (5.2.3) lib/active_support/callbacks.rb:98:in `run_callbacks'  
actionpack (5.2.3) lib/action_dispatch/middleware/callbacks.rb:26:in `call'  
actionpack (5.2.3) lib/action_dispatch/middleware/debug_exceptions.rb:61:in `call'  
actionpack (5.2.3) lib/action_dispatch/middleware/show_exceptions.rb:33:in `call'  
railties (5.2.3) lib/rails/rack/logger.rb:38:in `call_app'  
railties (5.2.3) lib/rails/rack/logger.rb:26:in `block in call'  
activesupport (5.2.3) lib/active_support/tagged_logging.rb:71:in `block in tagged'  
activesupport (5.2.3) lib/active_support/tagged_logging.rb:28:in `tagged'  
activesupport (5.2.3) lib/active_support/tagged_logging.rb:71:in `tagged'  
railties (5.2.3) lib/rails/rack/logger.rb:26:in `call'  
actionpack (5.2.3) lib/action_dispatch/middleware/remote_ip.rb:81:in `call'
```

```
/usr/lib/ruby/vendor_ruby/request_store/middleware.rb:19:in `call'  
actionpack (5.2.3) lib/action_dispatch/middleware/request_id.rb:27:in `call'  
/usr/lib/ruby/vendor_ruby/rack/method_override.rb:22:in `call'  
/usr/lib/ruby/vendor_ruby/rack/runtime.rb:22:in `call'  
activesupport (5.2.3) lib/active_support/cache/strategy/local_cache_middleware.rb:29:in `call'  
actionpack (5.2.3) lib/action_dispatch/middleware/executor.rb:14:in `call'  
actionpack (5.2.3) lib/action_dispatch/middleware/static.rb:127:in `call'  
/usr/lib/ruby/vendor_ruby/rack/content_length.rb:15:in `call'  
/usr/lib/ruby/vendor_ruby/rack/sendfile.rb:111:in `call'  
railties (5.2.3) lib/rails/engine.rb:524:in `call'  
/usr/lib/ruby/vendor_ruby/phusion_passenger/rack/thread_handler_extension.rb:97:in `process_request'  
/usr/lib/ruby/vendor_ruby/phusion_passenger/request_handler/thread_handler.rb:160:in `accept_and_process_next_request'  
/usr/lib/ruby/vendor_ruby/phusion_passenger/request_handler/thread_handler.rb:113:in `main_loop'  
/usr/lib/ruby/vendor_ruby/phusion_passenger/request_handler.rb:416:in `block (3 levels) in start_threads'  
/usr/lib/ruby/vendor_ruby/phusion_passenger/utils.rb:113:in `block in create_thread_and_abort_on_exception'
```

Everything is working well except when I try to add the email for Redmine, can anyone please send a link or a guide how to setup the email we are using office 365 to be used as a relay not shared mailbox but a regular mailbox.

Thank you