Redmine - Defect #39836

Email to Issues is not working

2023-12-12 19:02 - Brian BB

Status:	New		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Email receiving		**Estimated time:**	0.00 hour
Target version:				
Resolution:			**Affected version:**	5.1.1

Description

I have tried both receive_imap and receive_pop3.

This is the rake command

```
rake -f /path/to/Rakefile redmine:email:receive_imap RAILS_ENV="production" host=mail.mydomain.com
 port=993 ssl=1 username=my_smtp@mydomain.com password=xxx allow_override=project,tracker,status,p
riority,assigned_to unknown_user=accept no_permission_check=1
```

The emails in the inbox get marked as read by the cron task. Just no issues get created.

The content of the test email has the following content ("task" is a tracker I have created):

```
This is a test email.  html is on

project: project-identifier
tracker: task
priority: high
assigned_to: username

Environment:
  Redmine version                5.1.1.stable
  Ruby version                   3.0.2-p107 (2021-07-07) [x86_64-linux-gnu]
  Rails version                  6.1.7.6
  Environment                    production
  Database adapter               Mysql2
  Mailer queue                   ActiveJob::QueueAdapters::AsyncAdapter
  Mailer delivery                smtp
```

History

#1 - 2023-12-15 18:57 - Brian BB

Upon further testing is has been observed that the plugin redmine_ckeditor breaks the capability for receiving emails. Removal of this plugin restored the capability

However I am noticing that assigned_to override is not working