

Redmine - Defect #39836

Email to Issues is not working

2023-12-12 19:02 - Brian BB

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:		Affected version:	5.1.1
Resolution:			
Description			
I have tried both receive_imap and receive_pop3.			
This is the rake command			
<pre>rake -f /path/to/Rakefile redmine:email:receive_imap RAILS_ENV="production" host=mail.mydomain.com port=993 ssl=1 username=my_smtp@mydomain.com password=xxx allow_override=project,tracker,status,priority,assigned_to unknown_user=accept no_permission_check=1</pre>			
The emails in the inbox get marked as read by the cron task. Just no issues get created.			
The content of the test email has the following content ("task" is a tracker I have created):			
This is a test email. html is on			
<pre>project: project-identifier tracker: task priority: high assigned_to: username</pre>			
Environment:			
<pre>Redmine version 5.1.1.stable Ruby version 3.0.2-p107 (2021-07-07) [x86_64-linux-gnu] Rails version 6.1.7.6 Environment production Database adapter MySQL2 Mailer queue ActiveSupport::QueueAdapters::AsyncAdapter Mailer delivery smtp</pre>			

History

#1 - 2023-12-15 18:57 - Brian BB

Upon further testing it has been observed that the plugin redmine_ckeditor breaks the capability for receiving emails. Removal of this plugin restored the capability

However I am noticing that assigned_to override is not working