Redmine - Defect #39944

Issue with Parent-Child Task Relationships Not Displaying Correctly

2023-12-26 13:42 - Ignacio Rojo

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	4.1.1

Description

Hello,

I'm currently experiencing an issue with Redmine version 4.1.1.stable running on SQLServer where parent-child task relationships are not being displayed correctly in the interface. The tasks have been correctly linked in the database (as verified by SQL queries), but the child tasks are not visible under the parent task in the Redmine interface. I have checked the parent_id field, and it correctly references the ID of the parent task.

Could this be related to a known issue in this version, or is there a specific setting that might be causing this problem? Any guidance or assistance would be greatly appreciated.

Thank you!

History

#1 - 2023-12-27 08:44 - Mischa The Evil

- Status changed from New to Closed

- Resolution set to Invalid

This is either a permission issue or a tree issue. Check if parent and child associations are displayed correctly when logged-in as an Administrator. If so, adjust your config. If not, then it is likely that the tree is somehow broken. That can be solved by manually rebuilding the tree(s) by running Issue.rebuild_tree! or Issue.rebuild_single_tree!(root_id). Make sure you have a proper DB-backup before running any of these commands (which can also take a long time to complete, especially the command to rebuild the whole tree).

Regardless: this is not a defect. Instead it is a support request which should be posted in the forums instead. I'll close this issue as such. If more help is needed, then please post in the forums.