Redmine - Defect #40073

Support for continously getting High CPU Alert because of Application Services

2024-01-17 07:30 - Divya Jain

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	4.2.2

Description
We are using OneQ Neo platform. We are frequently getting High CPU alerts because of "Passenger Ruby" service. Screenshot attached. Please help for what it is used and guide how can I avoid such alerts and optimize it .

History

#1 - 2024-01-17 10:26 - Marius BĂLTEANU

- Private changed from No to Yes

Please do not test Redmine here.

#2 - 2024-01-17 10:28 - Divya Jain

Where to update then?
Kindly guide me to resolve this at the earliest.

#3 - 2024-01-17 19:15 - Holger Just

- Category deleted (Ruby support)

- Status changed from New to Closed

- Private changed from Yes to No

- Resolution set to Invalid

For help with the Bitnami distribution, please use the Bitnami support channels. Their deployment model is specific to Bitnami and we from the Redmine project have no influence in it.

Files

CPU PRocess High.PNG	107 KB	2024-01-17		Divya Jain
high cpu processes - 26.12.PNG	103 KB	2024-01-17		Divya Jain
process with CPU - list.PNG	112 KB	2024-01-17		Divya Jain
process with CPU.PNG	112 KB	2024-01-17		Divya Jain
services running while high CPU alert.PNG	118 KB	2024-01-17		Divya Jain