Redmine - Defect #40163

smtp gmail configuration is not working for redmine set up

2024-01-31 10:04 - saahil kambale

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Email notifications		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	

Description

we have the below configuration on Redmine setup:-

Environment:
Redmine version   5.1.1.stable
Ruby version   3.0.2-p107 (2021-07-07) [x86_64-linux-gnu]
Rails version   6.1.7.6
Environment   production
Database adapter   Mysql2
Mailer queue   ActiveJob::QueueAdapters::AsyncAdapter
Mailer delivery   smtp
Redmine settings:
Redmine theme   Default
SCM:
Git   2.34.1
Filesystem
Redmine plugins:
no plugin installed ###

production:
email_delivery:
delivery_method: smtp
smtp_settings:
enable_starttls_auto: true
address: "smtp.gmail.com"
port: 587
domain: "smtp.gmail.com" # or your domain
authentication: plain
user_name: "**********" # replace with your Gmail email address
password: "**********" # replace with your Gmail password or app-specific password

If you are experiencing issues where Redmine shows that emails are sent to other Gmail addresses but the emails are not visible in the recipient's Gmail account,

History

#1 - 2024-01-31 10:06 - saahil kambale

below, we attached a screenshot for your Reference.
Everything is working well except when I try to add the email for Redmine, can anyone please send a link or a guide on how to set up the email we are using Office 365 to be used as a relay not a shared mailbox but a regular mailbox.

Thank you

#2 - 2024-01-31 13:20 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Invalid

Please use forums for asking questions. The Issues page is for reporting bugs, suggesting new features, or submitting patches. It may be helpful for you to read the How to request help.

#3 - 2024-01-31 13:27 - saahil kambale

I don't understand what you are trying to say. our redmine is not set for SMTP Gmail or office365 setup what would we do

#4 - 2024-01-31 13:47 - Go MAEDA

For questions on how to set up and how to use Redmine, please use the forum.
https://www.redmine.org/projects/redmine/boards

Files

Screenshot from 2024-01-31 14-28-23.png	106 KB	2024-01-31	saahil kambale
Screenshot from 2024-01-31 14-30-41.png	83.2 KB	2024-01-31	saahil kambale