

Redmine - Defect #40279

[Redmine] Getting error while installing plugins

2024-02-20 07:02 - Himanshu Vaishnav

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Plugin API	Estimated time:	0.00 hour
Target version:		Affected version:	5.0.7
Resolution:	Invalid		
<div>Description</div> <p>Hello everyone,</p> <p>I want to highlight a issue that I am getting error while installing plugins on our "Bitname Redmine" (AWS EC2 linux instance).</p> <p>I am trying to install this plugin - https://www.redmine.org/plugins/redmine_contacts</p> <p>Server information : AWS EC2 Debian 11 Redmine version - 5.0 Ruby version - 3.0</p> <p>Steps :</p> <ol style="list-style-type: none">1.Connected to our Ec22.Downloaded the zip file from url.3.Extracted the zip, uploaded it to my github repository.4.Went to path "/opt/bitnami/redmine/Plugins".5.Used command "Git clone github link". It is downloading the file from github to my "Plugins" folder.6.After step 6 used command - "bundle install". As soon as I hit enter to execute this command. <p>I got the bunch of errors showing in the images below.</p> <p>7. After that my redmine website stopped working and shown</p> <p>I followed this installation docs-</p> <p>https://docs.bitnami.com/virtual-machine/apps/redmine/configuration/install-plugins/ https://www.redmineup.com/pages/help/crm/installing-crm-on-redmine-bitnami-stack</p>			

History

#1 - 2024-02-21 20:59 - Holger Just

- Status changed from New to Closed
- Resolution set to Invalid

Please ask the plugin authors for support. We are only concerned with the core Redmine and can not help you with any plugins.

Files

CRM plugin issue1.png	48.3 KB	2024-02-20	Himanshu Vaishnav
CRM plugin issue2.png	44 KB	2024-02-20	Himanshu Vaishnav
CRM plugin issue3.png	20.6 KB	2024-02-20	Himanshu Vaishnav
CRM Plugin issue 4.jpg	45.2 KB	2024-02-20	Himanshu Vaishnav