

Redmine - Feature #40422

Print name and email to request that was create through email

2024-03-18 13:28 - Filip Skřivánek

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:			
Resolution:			
Description			
<p>We have introduced an enhancement to our email-based task creation functionality.</p> <p>Traditionally, we have utilized the IMAP method for generating new tasks through emails, as detailed on the Redmine documentation page: https://www.redmine.org/projects/redmine/wiki/redminereceivingemails#Fetching-emails-from-an-IMAP-server.</p> <p>Due to security considerations, we opted against using the parameter <code>unknown_user="create"</code> which would automatically create a new Redmine user if the email sender wasn't recognized. Instead, we chose the <code>unknown_user="accept"</code> setting. This approach, however, resulted in tasks that seemed to be created by an anonymous user, without indicating the email sender's identity.</p> <p>To address this issue, we've added a novel parameter <code>"insert_name_and_email_to_description"</code>. When set to 1, this parameter ensures that the sender's name and email address are included in the first line of the task description in the format <code><<<[name-from-header];[email-sender]>>></code> as illustrated in the attached screenshot.</p> <p>Screenshot 2024-03-18 at 13.24.09.png Below is an example of how we invoke the script with this new parameter:</p> <pre>/opt/bitnami/ruby/bin/bundle exec /opt/bitnami/ruby/bin/rake redmine:email:receive_imap RAILS_ENV="production" host="xxx" username="xxx" password="xxx" unknown_user="accept" no_permission_check=1 project="xxx" no_account_notice=1 insert_name_and_email_to_description=1 --trace</pre> <p>It's important to note that the <code>"insert_name_and_email_to_description"</code> parameter is optional. If it's not set, or if its value is 0, the functionality reverts to its previous behavior.</p> <p>I am also attaching a "patch" file detailing these modifications against the last commit on the master branch in our git repository.</p>			

History

#1 - 2024-03-19 05:35 - Anonymous

- File *meddibuddy.jpg* added

#2 - 2024-04-01 11:57 - Go MAEDA

- File *deleted (meddibuddy.jpg)*

Files

0001-Create-new-parameter-for-mail_handler.rb-insert_name_.patch	2.13 KB	2024-03-18	Filip Skřivánek
Screenshot 2024-03-18 at 13.24.09.png	68.2 KB	2024-03-18	Filip Skřivánek
sourcetree-changes.png	262 KB	2024-03-18	Filip Skřivánek