

Redmine - Feature #40422

Print name and email to request that was create through email

2024-03-18 13:28 - Filip Skřivánek

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:			
Resolution:			
<b>Description</b>			
<p>We have introduced an enhancement to our email-based task creation functionality.</p> <p>Traditionally, we have utilized the IMAP method for generating new tasks through emails, as detailed on the Redmine documentation page: <a href="https://www.redmine.org/projects/redmine/wiki/redminereceivingemails#Fetching-emails-from-an-IMAP-server">https://www.redmine.org/projects/redmine/wiki/redminereceivingemails#Fetching-emails-from-an-IMAP-server</a>.</p> <p>Due to security considerations, we opted against using the parameter unknown_user="create" which would automatically create a new Redmine user if the email sender wasn't recognized. Instead, we chose the unknown_user="accept" setting. This approach, however, resulted in tasks that seemed to be created by an anonymous user, without indicating the email sender's identity.</p> <p>To address this issue, we've added a novel parameter "insert_name_and_email_to_description". When set to 1, this parameter ensures that the sender's name and email address are included in the first line of the task description in the format &lt;&lt;[name-from-header];[email-sender]&gt;&gt;&gt; as illustrated in the attached screenshot.</p> <p>Screenshot 2024-03-18 at 13.24.09.png</p> <p>Below is an example of how we invoke the script with this new parameter:</p> <pre>/opt/bitnami/ruby/bin/bundle exec /opt/bitnami/ruby/bin/rake redmine:email:receive_imap RAILS_ENV="production" host="xxx" username="xxx" password="xxx" unknown_user="accept" no_permission_check=1 project="xxx" no_account_notice=1 insert_name_and_email_to_description=1 --trace</pre> <p>It's important to note that the "insert_name_and_email_to_description" parameter is optional. If it's not set, or if its value is 0, the functionality reverts to its previous behavior.</p> <p>I am also attaching a "patch" file detailing these modifications against the last commit on the master branch in our git repository.</p>			

History

#1 - 2024-03-19 05:35 - Anonymous

- File meddibuddy.jpg added

#2 - 2024-04-01 11:57 - Go MAEDA

- File deleted (meddibuddy.jpg)

Files

0001-Create-new-parameter-for-mail_hander.rb-insert_name_.patch	2.13 KB	2024-03-18	Filip Skřivánek
Screenshot 2024-03-18 at 13.24.09.png	68.2 KB	2024-03-18	Filip Skřivánek
sourcetree-changes.png	262 KB	2024-03-18	Filip Skřivánek