## Redmine - Defect #40516

# send mail rate limit management in redmine

Normal

2024-04-02 11:02 - Le Thanh Viet

Status: Closed Start date: **Priority:** Due date:

Assignee: % Done: 0%

Category: **Email notifications Estimated time:** 0.00 hour

Target version:

Resolution: Affected version: 5.1.1

### Description

Dear masters

Currently, I'm using redmine 5.1.1.

I configured send notifications via O365 email. The problem is send mail rate limit is 30 emails/minute.

Is there any solution for this or is there any plugin can control that only send 30 emails/minute then continue to send later?

Thanks for your support

#### History

#### #1 - 2024-04-02 11:05 - Le Thanh Viet

Sorry, may be i post in wrong place. please help me to delete this issue.

### #2 - 2024-04-11 12:46 - Holger Just

- Status changed from New to Closed

This is discussed in How to control how many email send per minute in redmine ...

In short: There is no builtin way to limit or queue the notification mails that way. As Redmine is a collaboration software, a small mail limit is likely to cause quite some issues. You should not use an end-user mail provider to send the notification mails as these providers usually impose a lot of restrictions. Instead, you can send your own mails or use a mail provider who is specialized in transactional mail sending as recommended in the forum thread.

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