

Redmine - Defect #4063

login error 500 only with one user

2009-10-21 08:30 - Thomas D

Status:	Closed	Start date:	2009-10-21
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		

Description

I have a redmine install which works properly for all my users but one. When he logs in, I get an error 500:

```
Internal error

An error occurred on the page you were trying to access.
If you continue to experience problems please contact your redMine administrator for assistance.
```

Here is my environment:

```
Ruby version          1.8.5 (i386-linux)
RubyGems version      1.3.2
Rails version         2.1.2
Active Record version 2.1.2
Action Pack version   2.1.2
Active Resource version 2.1.2
Action Mailer version 2.1.2
Active Support version 2.1.2
Application root      /opt/redmine-0.8
Environment            development
Database adapter       mysql
```

About your Redmine plugins

```
Redmine Question plugin  0.3.0
Redmine Graphs plugin    0.1.0
Redmine Schedules plugin 0.4.2
Stuff To Do Plugin       0.3.0
```

I get the following in the log:

```
ActionView::TemplateError (undefined method `unpack' for nil:NilClass) on line #33 of welcome/index.rhtml:
30: </div>
31:
32: <% content_for :header_tags do %>
33: <%= auto_discovery_link_tag(:atom, {:controller => 'news', :action => 'index', :key => User.cu
rrent.rss_key, :format => 'atom'},
34:                               :title => "#{Setting.app_title}: #{l(:label_news_latest)}")
   %>
35: <%= auto_discovery_link_tag(:atom, {:controller => 'projects', :action => 'activity', :key =>
User.current.rss_key, :format => 'atom'},
36:                               :title => "#{Setting.app_title}: #{l(:label_activity)}") %>

/usr/lib/ruby/gems/1.8/gems/rails-2.1.2/lib/rails_generator/secret_key_generator.rb:90:in `gen
erate_secret_with_urandom'
/usr/lib/ruby/gems/1.8/gems/rails-2.1.2/lib/rails_generator/secret_key_generator.rb:21:in `sen
d'
/usr/lib/ruby/gems/1.8/gems/rails-2.1.2/lib/rails_generator/secret_key_generator.rb:21:in `gen
erate_secret'
app/models/token.rb:42:in `generate_token_value'
```

```
app/models/token.rb:27:in `before_create'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/callbacks.rb:301:in `send'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/callbacks.rb:301:in `callback'
'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/callbacks.rb:219:in `create_w
ithout_timestamps'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/timestamp.rb:29:in `create'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/base.rb:2483:in `create_or_up
date_without_callbacks'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/callbacks.rb:207:in `create_o
r_update'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/base.rb:2211:in `save_without
_validation'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/validations.rb:911:in `save_w
ithout_dirty'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/dirty.rb:75:in `save_without_
transactions'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/transactions.rb:106:in `save'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/connection_adapters/abstract/
database_statements.rb:66:in `transaction'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/transactions.rb:79:in `transa
ction'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/transactions.rb:98:in `transa
ction'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/transactions.rb:106:in `save'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/transactions.rb:118:in `rollb
ack_active_record_state!'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/transactions.rb:106:in `save'
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/base.rb:644:in `create'
app/models/user.rb:156:in `rss_key'
app/views/welcome/index.rhtml:33:in `_run_erb_47app47views47welcome47index46rhtml'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_view/helpers/capture_helper.rb:141:in
`call'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_view/helpers/capture_helper.rb:141:in
`capture_erb_with_buffer'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_view/helpers/capture_helper.rb:44:in `
capture'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_view/helpers/capture_helper.rb:125:in
`content_for'
app/helpers/application_helper.rb:599:in `content_for'
app/views/welcome/index.rhtml:32:in `_run_erb_47app47views47welcome47index46rhtml'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_view/base.rb:342:in `send'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_view/base.rb:342:in `execute'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_view/template_handlers/compilable.rb:2
9:in `send'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_view/template_handlers/compilable.rb:2
9:in `render'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_view/template.rb:35:in `render'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_view/template.rb:22:in `render_templat
e'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_view/base.rb:248:in `render_file'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:1112:in `render_for
_file'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:845:in `render_with
_no_layout'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/layout.rb:251:in `render_wi
thout_benchmark'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/benchmarking.rb:51:in `rend
er'
/usr/lib/ruby/gems/1.8/gems/activesupport-2.1.2/lib/active_support/core_ext/benchmark.rb:8:in
`realtime'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/benchmarking.rb:51:in `rend
er'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:1161:in `default_re
nder'
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:1167:in `perform_ac
tion_without_filters'
```

```
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/filters.rb:579:in `call_filters'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/filters.rb:572:in `perform_action_without_benchmark'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'  
/usr/lib/ruby/1.8/benchmark.rb:293:in `measure'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/rescue.rb:201:in `perform_action_without_caching'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/caching/sql_cache.rb:13:in `perform_action'  
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/connection_adapters/abstract/query_cache.rb:33:in `cache'  
/usr/lib/ruby/gems/1.8/gems/activerecord-2.1.2/lib/active_record/query_cache.rb:8:in `cache'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/caching/sql_cache.rb:12:in `perform_action'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:529:in `send'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:529:in `process_without_filters'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/filters.rb:568:in `process_without_session_management_support'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/session_management.rb:130:in `process'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:389:in `process'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:149:in `handle_request'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:107:in `dispatch'  
/usr/lib/ruby/1.8/thread.rb:135:in `synchronize'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:104:in `dispatch'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:120:in `dispatch_cgi'  
/usr/lib/ruby/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:35:in `dispatch'  
/usr/lib/ruby/gems/1.8/gems/rails-2.1.2/lib/webrick_server.rb:112:in `handle_dispatch'  
/usr/lib/ruby/gems/1.8/gems/rails-2.1.2/lib/webrick_server.rb:78:in `service'  
/usr/lib/ruby/1.8/webrick/httpserver.rb:104:in `service'  
/usr/lib/ruby/1.8/webrick/httpserver.rb:65:in `run'  
/usr/lib/ruby/1.8/webrick/server.rb:173:in `start_thread'  
/usr/lib/ruby/1.8/webrick/server.rb:162:in `start'  
/usr/lib/ruby/1.8/webrick/server.rb:162:in `start_thread'  
/usr/lib/ruby/1.8/webrick/server.rb:95:in `start'  
/usr/lib/ruby/1.8/webrick/server.rb:92:in `each'  
/usr/lib/ruby/1.8/webrick/server.rb:92:in `start'  
/usr/lib/ruby/1.8/webrick/server.rb:23:in `start'  
/usr/lib/ruby/1.8/webrick/server.rb:82:in `start'  
/usr/lib/ruby/gems/1.8/gems/rails-2.1.2/lib/webrick_server.rb:62:in `dispatch'  
/usr/lib/ruby/gems/1.8/gems/rails-2.1.2/lib/commands/servers/webrick.rb:66  
/usr/lib/ruby/site_ruby/1.8/rubygems/custom_require.rb:31:in `gem_original_require'  
/usr/lib/ruby/site_ruby/1.8/rubygems/custom_require.rb:31:in `require'  
/usr/lib/ruby/gems/1.8/gems/activesupport-2.1.2/lib/active_support/dependencies.rb:510:in `require'  
/usr/lib/ruby/gems/1.8/gems/activesupport-2.1.2/lib/active_support/dependencies.rb:355:in `new_constants_in'  
/usr/lib/ruby/gems/1.8/gems/activesupport-2.1.2/lib/active_support/dependencies.rb:510:in `require'  
/usr/lib/ruby/gems/1.8/gems/rails-2.1.2/lib/commands/server.rb:39  
/usr/lib/ruby/site_ruby/1.8/rubygems/custom_require.rb:31:in `gem_original_require'  
/usr/lib/ruby/site_ruby/1.8/rubygems/custom_require.rb:31:in `require'  
script/server:3
```

Rendering /opt/redmine-0.8/public/500.html (500 Internal Server Error)

History

#1 - 2009-10-21 09:49 - Thomas D

- Status changed from *New* to *Resolved*

ok, I found the problem:

I am using OpenVZ and my `/dev/urandom` wasn't working (which happens sometimes) so it returned a null and the `unpack` method failed (not knowing anything about Ruby threw me around for a little while).

So, this is NOT a redmine problem.

#2 - 2009-10-22 19:00 - Jean-Philippe Lang

- Status changed from *Resolved* to *Closed*

- Resolution set to *Invalid*