

Redmine - Defect #40636

Lost the record on google authenticator

2024-04-25 14:05 - Michael Passelaigue

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Accounts / authentication	Estimated time:	0.00 hour
Target version:		Affected version:	5.1.1
Resolution:	Invalid		
Description Hello, I've lost the Redmine administrator's line on google authenticator and I can't connect to redmine anymore, as the MFA is activated. How can I retrieve the QR code associated with reloading my account on google authenticator? Please note that I hadn't yet configured e-mail sending in Redmine. Thank you for your understanding, Michael			

History

- #1 - 2024-06-23 04:45 - Go MAEDA
- Status changed from New to Closed
 - Resolution set to Invalid

Please use [forums](#) for asking questions. The Issues page is for reporting bugs, suggesting new features, or submitting patches. It may be helpful for you to read the [How to request help](#).