

Redmine - Defect #40795

Can display 32 bit depth image in exported pdf file

2024-06-05 05:38 - Kun Hu

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	PDF export	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:			
Description			
When I copy & paste or upload a 32 bit depth image into issue, ref it using !! format, and export to pdf file, the image can not display in the file, just leave a large blank area. But a 24 bit depth image goes right. system information as follow: Environment: Redmine version 5.0.5.stable Ruby version 3.0.2-p107 (2021-07-07) [x86_64-linux-gnu] Rails version 6.1.7.2 Environment production Database adapter MySQL2 Mailer queue ActiveSupport::QueueAdapters::AsyncAdapter Mailer delivery smtp Redmine settings: Redmine theme Circle (includes JavaScript) SCM: Git 2.34.1 Filesystem Redmine plugins: accept 0.0.3_2 additional_tags 1.0.7 additional 3.0.8 issue_charts 1.3.0_3 redmine_dashboard 2.14.0 redmine_dmsf 3.1.1 redmine_importer 1.2.2 redmine_indicator 0.2.16 redmine_lightbox 1.0.2 redmine_logs 0.3.0 redmine_searchable_selectbox 0.1.10			

History

#1 - 2024-06-21 04:37 - Go MAEDA

- File image-with-alpha.png added

I tested with the attached PNG image ([image-with-alpha.png](#)) that has an alpha channel, but I could not reproduce the issue. Could you provide the image that is causing the problem in your environment?

```
$ identify -verbose image-with-alpha.png
Image:
  Filename: image-with-alpha.png
  Permissions: rw-r--r--
  Format: PNG (Portable Network Graphics)
  Mime type: image/png
  Class: DirectClass
  Geometry: 640x426+0+0
  Resolution: 72x72
  Print size: 8.88889x5.91667
  Units: PixelsPerInch
  Colorspace: sRGB
  Type: TrueColorAlpha
```

```
Endianness: Undefined
Depth: 8-bit
Channels: 4.0
Channel depth:
  Red: 8-bit
  Green: 8-bit
  Blue: 8-bit
  Alpha: 8-bit
```

#2 - 2024-06-21 04:51 - Kun Hu

- File clipboard-202405281450-34idz.png added

- File clipboard-202406211050-rhit0.png added

- File clipboard-202406211051-yah4v.png added

as attached file "clipboard-202405281450-34idz.png" it can be normally displayed on the online form(issue).But when I export to pdf loops.

应用系统运维 #1137 [打开](#)

 编辑  关注 ...

青贮费用（服务类过程）

« 上一页 | 10/29 | 下一页 »

由 任受义 在 24 天之前添加, 更新于 16 天之前.

开始日期: 2024-05-08

是否需要外部运维支持: 否

额外计费:

外部工作量 (人天) :

外部服务:

引用

[illegible]

青贮费用（服务类过程）

2024-05-28 14:52 - 任受义

状态:	新建	开始日期:	2024-05-08
优先级:	中		
指派给:	任受义		
类别:			
主需求部门（中地乳业）:	牧业板块	是否需要外部运维支持:	否
需求联络人:	许亚绅	额外计费:	
应用系统（运维）:	SAP ERP	外部工作量（人天）:	
运维问题分类:	操作问题	外部服务:	
描述			
clipboard-202405281450-34idz.png SAP:申请--框架合同--采购订单--发票---付款 注意：选择当年内部订单			

历史记录

- #1 - 2024-05-28 14:52 - 任受义
 - 状态 从 新建 变更为 问题处理中
 - 开始日期 从 2024-05-28 变更为 2024-05-08
- #2 - 2024-05-28 14:52 - 任受义
 - 状态 从 问题处理中 变更为 新建
- #3 - 2024-05-28 14:53 - 任受义
 - 状态 从 新建 变更为 问题处理中
- #4 - 2024-05-28 14:53 - 任受义
 - 状态 从 问题处理中 变更为 新建

#3 - 2024-06-21 05:01 - Go MAEDA

- File clipboard-202406211155-30fgj.png added

Thank you for providing the image. However, I was unable to reproduce the issue. The image was embedded correctly in the exported PDF.

clipboard-202406211155-30fgj.png

#4 - 2024-06-21 09:58 - Kun Hu

It's really thank of you.I'll check my system again if there were somewhat potential problems.

Files

image-with-alpha.png	329 KB	2024-06-21	Go MAEDA
clipboard-202405281450-34idz.png	98.9 KB	2024-06-21	Kun Hu
clipboard-202406211050-rhit0.png	238 KB	2024-06-21	Kun Hu
clipboard-202406211051-yah4v.png	156 KB	2024-06-21	Kun Hu
clipboard-202406211155-30fgj.png	243 KB	2024-06-21	Go MAEDA