Redmine - Defect #41215

Reg: CSV Files could not be export in redmine

2024-09-03 10:40 - Dinakaran P

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:	Duplicate		**Affected version:**	4.0.1

Description

dinakaran@redmine-server-26-08-2024:/var/log/redmine/default$ tail -f production.log
lib/redmine/export/csv.rb:49:in `<<'
app/helpers/queries_helper.rb:283:in `block (2 levels) in query_to_csv'
app/helpers/queries_helper.rb:282:in `each'
app/helpers/queries_helper.rb:282:in `block in query_to_csv'
lib/redmine/export/csv.rb:44:in `generate'
lib/redmine/export/csv.rb:26:in `generate'
app/helpers/queries_helper.rb:278:in `query_to_csv'
app/controllers/issues_controller.rb:67:in `block (2 levels) in index'
app/controllers/issues_controller.rb:47:in `index'
lib/redmine/sudo_mode.rb:63:in `sudo_mode'
Started GET
"/redmine/issues.csv?utf8=%E2%9C%93&set_filter=1&f%5B%5D=status_id&op%5Bstatus_id%5D=o&v%5Bstatus_id%5D%5B%5D
=&c%5B%5D=id&c%5B%5D=project&c%5B%5D=tracker&c%5B%5D=status&c%5B%5D=priority&c%5B%5D=subject&c%5B%5D=
assigned_to&c%5B%5D=updated_on&t%5B%5D=estimated_hours&t%5B%5D=spent_hours&sort=id%3Adesc&c%5B%5D=all_inlin
e&encoding=ISO-8859-1" for 103.199.145.82 at 2024-09-03 08:37:19 +0000
Processing by IssuesController#index as CSV
Parameters: {"utf8"=>"✓", "set_filter"=>"1", "f"=>["status_id"], "op"=>{"status_id"=>"o"}, "v"=>{"status_id"=>[""]}, "c"=>["id", "project",
"tracker", "status", "priority", "subject", "assigned_to", "updated_on", "all_inline"], "t"=>["estimated_hours", "spent_hours"],
"sort"=>"id:desc", "encoding"=>"ISO-8859-1"}
Current user: admin (id=1)
Completed 500 Internal Server Error in 1191ms (ActiveRecord: 8.2ms)

FrozenError (can't modify frozen String: ""):

lib/redmine/codeset_util.rb:64:in `force_encoding'
lib/redmine/codeset_util.rb:64:in `from_utf8'
lib/redmine/export/csv.rb:52:in `block in <<'
lib/redmine/export/csv.rb:49:in `map'
lib/redmine/export/csv.rb:49:in `<<'
app/helpers/queries_helper.rb:283:in `block (2 levels) in query_to_csv'
app/helpers/queries_helper.rb:282:in `each'
app/helpers/queries_helper.rb:282:in `block in query_to_csv'
lib/redmine/export/csv.rb:44:in `generate'
lib/redmine/export/csv.rb:26:in `generate'
app/helpers/queries_helper.rb:278:in `query_to_csv'
app/controllers/issues_controller.rb:67:in `block (2 levels) in index'
app/controllers/issues_controller.rb:47:in `index'
lib/redmine/sudo_mode.rb:63:in `sudo_mode

Related issues:

Is duplicate of Redmine - Defect #38337: Export Time as CSV : FrozenError (ca...	**Closed**

History

#1 - 2024-09-04 01:37 - Go MAEDA

If you have installed plugins or modified Redmine's source code, please uninstall them all and try the CSV export again.

#2 - 2024-09-12 15:11 - Holger Just

- Is duplicate of Defect #38337: Export Time as CSV : FrozenError (can't modify frozen String: "") added

#3 - 2024-09-12 15:14 - Holger Just

- Category deleted (Importers)

- Resolution set to Duplicate

This is a duplicate of [#38337](). Please refer there, specifically:

> Redmine 4.0 does not officially support Ruby 2.7 [or newer]. Also Redmine 4.0.x does not receive any updates and is not supported by the
> Redmine project anymore. You should update Redmine to a newer version.

#4 - 2024-12-28 09:02 - Go MAEDA

- Status changed from New to Closed

Files

csv_export_Error.jpg	245 KB	2024-09-03	Dinakaran P