Redmine - Defect #4173

Notification emails not propogating to users

2009-11-05 17:16 - Mattocks Swenson

Status: Closed Start date: 2009-11-05

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Email notifications Estimated time: 0.00 hour

Target version:

Resolution: Invalid Affected version:

Description

Hello,

I recently installed Redmine and I am having trouble configuring email notifications. I am both a user and an admin for Redmine. Currently when users update issues, Redmine will only send notifications to the admin email (my gmail) and not to user email (my company email). Everyone has their email notifications adjusted to the proper settings so that they should receive emails for issues that they are "watchers". Does anyone know why email notifications don't propagate to any email addresses aside from the Admin email address? Thanks in advance.

Matt

History

#1 - 2009-11-05 21:06 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Invalid

Please, no support request here.

I'm sorry but there's nothing I can fix regarding to your report.

Have a look at FAQ#Email-notifications-are-not-working.

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