Redmine - Defect #42533

Bad response time on assigned field

2025-04-07 14:58 - Eric Diaz

Status: New Start date:

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Issues filter Estimated time: 0.00 hour

Target version:

Resolution: Affected version: 4.2.6

Description

Hi all

My environnement

Environment:

Redmine version 4.2.6.stable

Ruby version 2.7.6-p219 (2022-04-12) [x86_64-linux]

Rails version 5.2.8
Environment production
Database adapter PostgreSQL

Mailer queue ActiveJob::QueueAdapters::AsyncAdapter

Mailer delivery smtp

SCM:

Subversion 1.10.2 Git 2.31.1

Filesystem

GitRemote 2.31.1

Redmine plugins:

redmine_agile 1.6.4 redmine_banner 0.3.4 redmine_checklists 3.1.21 redmine_git_remote 0.0.2 redmine_issue_templates 1.1.0 redmine_passerelle_cap2 1.1.0 redmine_webhook 1.0.1 view customize 3.4.0

On one of my projects, I have 2630 members

When a user add a fliter based on Assigned_to_id in a custom report, it takes between 30 and 60 seconds to load the field. It happens on Firefox and it is a little more fast on IE but still too slow.

Is it related to my redmine version or the root cause can be eslewhere?

I check on database, everything is good, no overlay.

It seems the navigator has difficulties to absorp the amount of data.

It was not the same on version 3.3 we had before.

History

#1 - 2025-04-11 04:58 - Go MAEDA

I tested this on my development environment using Redmine 6.0. I added 3000 members to a single project and tried adding the "Assigned to" filter on the Issues page. It only took 2–3 seconds to load.

Since Redmine 4.2 is an old version and no longer supported, could you try updating to the latest Redmine 6.0 to see if the issue still occurs?

#2 - 2025-04-11 08:36 - Eric Diaz

OK I'll try. Thanks for the test

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