

## Redmine - Feature #4280

### Reporting capabilities

2009-11-24 17:04 - Harsha Sarjapur

<b>Status:</b> New	<b>Start date:</b> 2009-11-24
<b>Priority:</b> High	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Roadmap	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Resolution:</b>	
<b>Description</b>	
<p>Hey,</p> <p>We have been using Redmine for our support and I really like it however upon using this i'm facing issues on how to extract data in terms of reports, we need following reports.</p> <ol style="list-style-type: none"><li>1. No of open/closed incidents/tasks/issues</li><li>2. I should be able to run this report against the user so I can filter it by user and incident status for eg: Show me all closed incidents by Paul</li><li>3. Company wide report where we can see how many incidents were created by our customers and how many were closed so it gives us a bug picture of how well our organization is running and how many incidents we get per month and make some projections.</li></ol> <p>It's a grt s/w as it captures data pretty good and keeps us informed via email, however adding this reporting capabilities will allow us to summarize what's happening &amp; if needed we can share it with our clients.</p>	