Redmine - Defect #42812

Last-login date recorded incorrectly

2025-06-02 13:11 - Ask Yamyam

Status:	Needs feedback	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Accounts / authentication	**Estimated time:**	0.00 hour
Target version:			
Resolution:		**Affected version:**	

Description

In Redmine, each user's "last login" date is supposed to be recorded automatically.
However, we have found that the stored date sometimes differs from the user's actual last login.
For example, in the attached screenshot of my own account, I logged in on 2 June, yet the "Last login" field shows 28 May. All of our users authenticate via SAML.
Questions
Are there known causes or conditions that could lead to this kind of discrepancy?
Any insight would be greatly appreciated. Thank you.

History

#1 - 2025-06-02 13:50 - Holger Just

- Status changed from New to Needs feedback

The last_login_on field is updated when a user logs in with a username / password (i.e. when using the built-in authentication with a stored password or with an external LDAP server), or when automatically logging in with an autologin cookie. It is also not set when authenticating via Basic Auth as this would update the field on each and every request.

Since you state that your users login via SAML (which is not supported by Redmine out of the box), you are likely using a plugin or some custom configuration. Here, the field may not be updated as expected by your plugin. Please contact the plugin authors in that case. If you are using an unchanged Redmine, please provide more details about your configuration.

Files

スクリーンショット 2025-06-02 19.08.38.png	80.9 KB	2025-06-02		Ask Yamyam