Redmine - Feature #43167

Status suggestion when creating a note

2025-08-28 11:19 - Renaud Colas

Status:	New	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Issues workflow	**Estimated time:**	0.00 hour
Target version:			
Resolution:			

Description

Hello,
I need ticket statuses to be updated when they are processed. But many users forget to update the statuses, and processing times are prolonged.
I'm looking for a solution to have a new status suggestion each time a ticket is updated (rating, assignment change, etc.).
Do you have any suggestions for a setting or module?
It could be a status suggestion when creating a note or others things?
Thank you.