#### Redmine - Defect #43232

# my page loads very slowly — for some accounts it takes about 10 seconds. How can I optimize the dashboard loading speed?

2025-09-22 08:06 - [] []

Status:ClosedStart date:Priority:NormalDue date:Assignee:% Done:0%Category:My pageEstimated time:0.00 hour

Target version:

Resolution: Invalid Affected version: 3.4.5

### Description

In Redmine, my page loads very slowly — for some accounts it takes about 10 seconds. The page only displays issues assigned to me and issues I'm following. There are about 200+ projects, and opening a single issue in a project takes about 1 second. How can I optimize the dashboard loading speed? Thank you very much for providing some suggestions.

Environment:

Redmine version 3.4.5.stable

Ruby version 2.3.3-p222 (2016-11-21) [i386-mingw32]

Rails version 4.2.8
Environment production
Database adapter Mysql2

Redmine plugins:

custom\_field\_sql 2.2

custom\_users\_as\_assignees 0.0.3 redmine\_agile 1.4.12 redmine\_impersonate 1.0.0 redmine\_issue\_autoflow 2.7.3 redmine\_issue\_template 1.0.7 redmine\_issues\_tree 0.0.13 redmine\_monitoring\_controlling 0.1.1 redmine\_my\_page\_paginations 1.0.2 redmine searchable selectbox 0.1.5 redmine ueditor 0.3.4 redmine work time 0.3.4 redmine\_workflow\_hidden\_fields 0.5.0 sidebar hide 0.0.8

that email log 0.0.8

Because there are many plugins, we don't plan to upgrade to the latest version.

## History

#### #1 - 2025-09-22 21:44 - Marius BĂLTEANU

- Status changed from New to Closed
- Resolution set to Invalid

You should try without plugins and check if the issue still reproduces or try request help on Forums.

I'm closing this because your Redmine version is also too old.

2025-09-25 1/1