Redmine - Defect #4734

Test Emai generated, not send

2010-02-04 10:30 - shubham chakraborty

Status:	Closed		**Start date:**	2010-02-04
Priority:	Normal		**Due date:**	2010-02-06
Assignee:			**% Done:**	0%
Category:	Email notifications		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Invalid		**Affected version:**	0.8.7

Description

Please help me on this. Its really important.
My test email is getting generated but not getting send to my domain. Here is the log file excerpt:
_loading from application: custom_fields_helper
[4;36;1mSetting Load (0.000000)[0m   [0;1mSELECT * FROM `settings` WHERE (`settings`.`name` = 'default_language') LIMIT 1[0m
[4;35;1mSetting Load (0.015600)[0m   [0mSELECT * FROM `settings` WHERE (`settings`.`name` = 'mail_from') LIMIT 1[0m
[4;36;1mSetting Load (0.000000)[0m   [0;1mSELECT * FROM `settings` WHERE (`settings`.`name` = 'host_name') LIMIT 1[0m
[4;35;1mSetting Load (0.000000)[0m   [0mSELECT * FROM `settings` WHERE (`settings`.`name` = 'app_title') LIMIT 1[0m
[4;36;1mSetting Load (0.000000)[0m   [0;1mSELECT * FROM `settings` WHERE (`settings`.`name` = 'protocol') LIMIT 1[0m
[4;35;1mSetting Load (0.000000)[0m   [0mSELECT * FROM `settings` WHERE (`settings`.`name` = 'plain_text_mail') LIMIT 1[0m
[4;36;1mSetting Load (0.015600)[0m   [0;1mSELECT * FROM `settings` WHERE (`settings`.`name` = 'emails_footer') LIMIT 1[0m
[4;35;1mUserPreference Load (0.015600)[0m   [0mSELECT * FROM `user_preferences` WHERE (`user_preferences`.user_id = 1) LIMIT 1[0m
[4;36;1mUserPreference Columns (0.015599)[0m   [0;1mSHOW FIELDS FROM `user_preferences`[0m
[4;35;1mSetting Load (0.000000)[0m   [0mSELECT * FROM `settings` WHERE (`settings`.`name` = 'bcc_recipients') LIMIT 1[0m
Sent mail to shubham_chakraborty@infosys.com

From: redmine@example.net

To: shubham_chakraborty@infosys.com

Subject: Redmine test

Mime-Version: 1.0

Content-Type: text/plain; charset=utf-8

Precedence: bulk

X-Mailer: Redmine

Auto-Submitted: auto-generated

X-Redmine-Site: Redmine

X-Redmine-Host: localhost:3001

This is a test email sent by Redmine.
Redmine URL: http://localhost:3001/

--
You have received this notification because you have either subscribed to it, or are involved in it.
To change your notification preferences, please click here: http://hostname/my/account
Redirected to http://localhost:3001/settings/edit?tab=notifications
Completed in 1.82515 (0 reqs/sec) | DB: 0.10920 (5%) | 302 Found [http://localhost/admin/test_email]
checking plugin 'engines' for 'application_helper'
....._

EMAIL.YML
_# Outgoing email settings

production:

```
delivery_method: :smtp
smtp_settings:
address: 172.21.5.10
port: 25
domain: infosys.com
authentication: :none

development:
delivery_method: :smtp
smtp_settings:
address: 172.21.5.10
port: 25
domain: infosys.com
authentication: :none
_
```

*My environment.rb is untouched.
Plz help as to which step i am missing out here.

Here is my redmine about:*
_C:\redmine>ruby script\about
About your application's environment
Ruby version   1.8.6 (i386-mingw32)
RubyGems version   1.3.1
Rails version   2.1.2
Active Record version   2.1.2
Action Pack version   2.1.2
Active Resource version 2.1.2
Action Mailer version   2.1.2
Active Support version 2.1.2
Application root   C:/redmine
Environment   development
Database adapter   mysql
Database schema version 101

About your Redmine plugins
Issue Importer   0.3.1_

History

#1 - 2010-02-04 19:47 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Invalid

Please, no support request here.
I have no way to guess why you're not receiving the email that is sent by Redmine.