

Redmine - Defect #4843

confusion by redirecting the user to an empty "new issue" page after saving an new issue entry

2010-02-14 14:43 - Henning Sprang

Status:	Closed	Start date:	2010-02-14
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
it might be useful when somebody wants to do bulk entering of many issues at once, but normally, the current behaviour of redmine to show a "new issue" page with no data after saving an entry is confusing.			
It would be better to show the user a page with the data he just entered into the new issue, to let him check the data and give him proper feedback that his entry is saved.			

History

#1 - 2010-02-14 14:45 - Henning Sprang

and yes, when looking twice at it, there's a small green bar saying "creation successful" - but no, i don't think, this is clear enough!

It's really a much better feedback to see the full entry. and giving the reporter a chance to check back what he entered, eventually make corrections or additions.

#2 - 2010-02-14 15:32 - Felix Schäfer

I'm not sure what seems to be the problem. When creating a new issue, you have two buttons at the bottom of the form: *Create* and *Create and continue*. The first one takes you to the newly created issue, what seems to be what you describe as the desirable behavior, and the second is meant for "bulk entering" in that it takes you back to the new issue page including a notification of the successful creation of the previously entered issue.

#3 - 2010-02-14 15:55 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Invalid

The default behaviour (eg. if you hit enter from the issue form or if you click the first submit button 'Save') is what you need.

#4 - 2010-02-15 12:07 - Henning Sprang

Oh, right. It seems I did not understand the meaning of "create and continue" and didn't even realize the second button.

Actually, I like the *possibility* of bulk issue entering, e.g. for a project start so I'm not voting for removing this extra button.

But: I still believe it isn't really intuitive or obvious what it is for!

So it might be useful to change the wording on the button like "Create and enter another issue"?

Somehow, this one seems too long, and I don't have a better idea yet, but I really think it should be made clearer!

#5 - 2010-02-16 15:01 - Henning Sprang

- File Screenshot-1.png added

- Status changed from Closed to Reopened

Another thing I realized:

The reason why I always hit the "create and continue" button is, because it's in line with my mouse movements. would the "create" button be directly below the entry fields, I would have hit that.

I'd vote to place the buttons better in line with the other entry fields - see the attached screenshot where I changed it how I think it should be.

It might be a lot of work to implement that for such a small usability enhancement, but I'd be happy if you'd consider this change.

(I might also take some more time and look into the redmine html generation code and template and post a solution for this, so please don't just close

it...)

#6 - 2010-07-10 23:40 - Felix Schäfer
- Status changed from Reopened to Closed

All buttons are left-aligned on all forms. This is probably something you could solve through CSS in a custom theme.

Files

Screenshot-1.png	79.8 KB	2010-02-16	Henning Sprang
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