

Redmine - Defect #4981

Redmine not loading after inactivity

2010-03-03 18:13 - Mattocks Swenson

Status:	Closed	Start date:	2010-03-03
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description After more than five hours of inactivity on Redmine, I am unable to navigate to a login screen. When I try to access via a browser, the page fails to load. Can someone please advise? Thanks, Matt			

History

#1 - 2010-03-03 19:42 - Thomas Pihl

Think we need to know alot more.

How are your server setup? Config files. What does the various logs say?

Gut feeling: This isn't a redmine problem but some issue with the environment that you run redmine in.

#2 - 2010-03-03 19:51 - Nanda P

Please check the following, it may help.

<http://www.redmine.org/boards/2/topics/6893?r=6897#message-6897>

#3 - 2010-03-03 20:56 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Invalid

This is not a Redmine defect and has already been discussed a few times.