

## Redmine - Defect #4981

### Redmine not loading after inactivity

2010-03-03 18:13 - Mattocks Swenson

<b>Status:</b> Closed	<b>Start date:</b> 2010-03-03
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b>	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	<b>Affected version:</b>
<b>Resolution:</b> Invalid	

**Description**

After more than five hours of inactivity on Redmine, I am unable to navigate to a login screen. When I try to access via a browser, the page fails to load. Can someone please advise?

Thanks,  
Matt

#### History

##### #1 - 2010-03-03 19:42 - Thomas Pihl

Think we need to know alot more.

How are your server setup? Config files. What does the various logs say?

Gut feeling: This isn't a redmine problem but some issue with the environment that you run redmine in.

##### #2 - 2010-03-03 19:51 - Nanda P

Please check the following, it may help.

<http://www.redmine.org/boards/2/topics/6893?r=6897#message-6897>

##### #3 - 2010-03-03 20:56 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Invalid

This is not a Redmine defect and has already been discussed a few times.