Redmine - Defect #4990

Migrate from trac - Issue category about 15 characters are cut off

2010-03-05 09:15 - Mike Stupalov

Status:	Closed		**Start date:**	2010-03-05
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Importers		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Duplicate		**Affected version:**	

Description

After migration from trac all Issue categories were cut off to 15 characters.

Example (in Russian):

Trac	Админская панель	Клиентская панель
Redmine	Админская панел	Клиентская пане

Related issues:

Is duplicate of Redmine - Defect #3392: Issue categories length and utf-8 pro...	**Closed**	**2009-05-20**

History

#1 - 2010-03-05 15:15 - Vitaly Klimov

This could happen if you have created redmine databases with **latin1** codepage instead of **utf-8**

If this is a new installation of redmine i recommend you to create databases from scratch in **utf-8** encoding and add following line to the **database.yml** :

```
encoding: utf8
```

If you do not want to lose all the existing data, drop me e-mail i'll send you detailed instructions, assuming you are using MySQL server. I had to go through this couple of months ago.

#2 - 2010-03-05 15:26 - Mike Stupalov

config for database:

```
production:
  adapter: mysql
  database: redmine
  host: localhost
  username: redmine
  password: my_password
  encoding: utf8
```

#3 - 2010-03-05 15:28 - Mike Stupalov

```
mysql> SHOW CREATE DATABASE `redmine`;
+----------+----------------------------------------------------------------+
| Database | Create Database                                                |
+----------+----------------------------------------------------------------+
| redmine  | CREATE DATABASE `redmine` /*!40100 DEFAULT CHARACTER SET utf8 */ |
+----------+----------------------------------------------------------------+
```

#4 - 2010-03-05 15:33 - Mike Stupalov

mysql built on freebsd 7.2 with make variables:

```
WITH_CHARSET=utf8
WITH_XCHARSET=all
WITH_COLLATION=utf8_general_ci
BUILD_STATIC=yes
BUILD_OPTIMIZED=yes
```

#5 - 2010-03-05 15:37 - Mike Stupalov

```
# RAILS_ENV="production" script/about
About your application's environment
Ruby version            1.8.7 (amd64-freebsd7)
RubyGems version        1.3.5
Rack version            1.0
Rails version           2.3.5
Active Record version   2.3.5
Active Resource version 2.3.5
Action Mailer version   2.3.5
Active Support version  2.3.5
Application root        /usr/local/www/redmine-trunk
Environment             production
Database adapter        mysql
Database schema version 20100221100219

About your Redmine plugins
Redmine Wiki Extensions plugin   0.2.0
```

#6 - 2010-03-06 18:33 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Duplicate

See [#3392](#).