Redmine - Defect #5049

Possible error 500 while moving an issue to another project with SQLite

2010-03-11 11:55 - Michael Jahn

Status:	Closed		**Start date:**	2010-03-11
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Issues		**Estimated time:**	0.00 hour
Target version:	0.9.4			
Resolution:	Fixed		**Affected version:**	0.9.3

Description

Hi,

I get an "Internal Error 500" if I try to move an issue from one project to another one. I could break down the error to the following cause: the issue has the tracker "Error" but this tracker is not available in the destination project.
Workaround:
Select an appropriate new tracker in the move dialog.
What I expected:
A better error message, that I have to select a new tracker value.

Especially strange is the error message in the server log:


```
SQLite3::SQLException (cannot rollback - no transaction is active):
  C:/Programme/Ruby/lib/ruby/gems/1.8/gems/sqlite3-ruby-1.2.5-x86-mswin32/lib/sqlite3/errors.rb:62
:in `check'
  C:/Programme/Ruby/lib/ruby/gems/1.8/gems/sqlite3-ruby-1.2.5-x86-mswin32/lib/sqlite3/resultset.rb
:56:in `check'
  C:/Programme/Ruby/lib/ruby/gems/1.8/gems/sqlite3-ruby-1.2.5-x86-mswin32/lib/sqlite3/resultset.rb
:48:in `commence'
  C:/Programme/Ruby/lib/ruby/gems/1.8/gems/sqlite3-ruby-1.2.5-x86-mswin32/lib/sqlite3/resultset.rb
:38:in `initialize'
  C:/Programme/Ruby/lib/ruby/gems/1.8/gems/sqlite3-ruby-1.2.5-x86-mswin32/lib/sqlite3/statement.rb
:136:in `new'
  C:/Programme/Ruby/lib/ruby/gems/1.8/gems/sqlite3-ruby-1.2.5-x86-mswin32/lib/sqlite3/statement.rb
:136:in `execute'
  C:/Programme/Ruby/lib/ruby/gems/1.8/gems/sqlite3-ruby-1.2.5-x86-mswin32/lib/sqlite3/database.rb:
188:in `execute'
  C:/Programme/Ruby/lib/ruby/gems/1.8/gems/sqlite3-ruby-1.2.5-x86-mswin32/lib/sqlite3/database.rb:
163:in `prepare'
  C:/Programme/Ruby/lib/ruby/gems/1.8/gems/sqlite3-ruby-1.2.5-x86-mswin32/lib/sqlite3/database.rb:
187:in `execute'
  C:/Programme/Ruby/lib/ruby/gems/1.8/gems/sqlite3-ruby-1.2.5-x86-mswin32/lib/sqlite3/database.rb:
597:in `rollback'
  app/models/issue.rb:95:in `move_to'
  app/controllers/issues_controller.rb:307:in `move'
  app/controllers/issues_controller.rb:299:in `each'
  app/controllers/issues_controller.rb:299:in `move'
```

The message doesn't point to the real cause of the error.

My installation:
Redmine 0.9.3 (Windows)
SQLite
Ruby 1.8.6 (i386-mswin32)
Rails 2.3.5
Database schema version 20100221100219

Associated revisions

Revision 3566 - 2010-03-12 15:51 - Jean-Philippe Lang

Fixed: error while moving an issue to a project with disabled tracker with SQLite3 (#5049).

History

#1 - 2010-03-11 12:00 - Michael Jahn

I forgot to say: Great piece of software!
That's my first ticket, I have to say thanks. :)

#2 - 2010-03-12 15:54 - Jean-Philippe Lang

- Status changed from New to Resolved

- Target version set to 0.9.4

- Resolution set to Fixed

The error is fixed in [r3566](#) (reproduced with slite3 only).
You should now get a message that says that the issue could not be saved. Now we just need to display the reason why...

#3 - 2010-03-14 05:53 - xt zhang

Michael Jahn wrote:

> I forgot to say: Great piece of software!

That's my first ticket, I have to say thanks. :)

me 2.
no ticket yet.

#4 - 2010-03-16 11:37 - Michael Jahn

Many thanks for the quick fix!

#5 - 2010-04-11 16:35 - Jean-Philippe Lang

- Subject changed from Error 500 while moving an issue to another project to Possible error 500 while moving an issue to another project with SQLite

- Status changed from Resolved to Closed