Redmine - Feature #5159
Ability to add Non-Member watchers to the watch list
2010-03-23 18:38 - Jason Trahan

<table>
<thead>
<tr>
<th>Status</th>
<th>Closed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority</td>
<td>Normal</td>
</tr>
<tr>
<td>Assignee</td>
<td>Jean-Philippe Lang</td>
</tr>
<tr>
<td>Category</td>
<td>Issues</td>
</tr>
<tr>
<td>Start date</td>
<td>2010-03-23</td>
</tr>
<tr>
<td>Due date</td>
<td></td>
</tr>
<tr>
<td>% Done</td>
<td>0%</td>
</tr>
<tr>
<td>Estimated time</td>
<td>0.00 hour</td>
</tr>
<tr>
<td>Target version</td>
<td>1.4.0</td>
</tr>
<tr>
<td>Resolution</td>
<td>Fixed</td>
</tr>
</tbody>
</table>

**Description**

We currently have over 4,000 employees in our company. We would like the ability to add a watcher to the list without having to add them to the actual project. Since there are over 30 projects currently in our system maintaining a watcher list is becoming a nightmare because the project managers are having to constantly add the employees to the reporter list so that they can be added to the watch list.

**Related issues:**

- Related to Redmine - Patch # 6226: Add multiple watchers at once and add any ... Closed 2010-08-26
- Related to Redmine - Feature # 9942: Allow non-members to watch issues Closed
- Related to Redmine - Feature # 11724: Prevent users from seeing other users b... Closed
- Related to Redmine - Defect # 15123: "Add watcher" leaks all active users Closed
- Related to Redmine - Defect # 30370: No validation when adding watcher who is... Closed
- Related to Redmine - Patch # 16133: Available watchers on new issue form incl... New
- Duplicated by Redmine - Feature # 6065: Display/add/remove watchers that are ... Closed 2010-08-06
- Duplicated by Redmine - Feature # 3448: Add issue watcher that isn't a mainta... Closed 2009-06-04
- Duplicated by Redmine - Feature # 4889: Ability to CC users not assigned to a... Closed 2010-02-21

**Associated revisions**

**Revision 8592 - 2012-01-09 19:37 - Jean-Philippe Lang**

Ability to add non-member users as watchers (#5159).

**Revision 9254 - 2012-03-24 13:57 - Jean-Philippe Lang**

Ability to add non-member watchers on issue creation (#5159).

**Revision 9307 - 2012-04-02 16:33 - Toshi MARUYAMA**

generate i18n "label_search_for_watchers" key (#5159)

**History**

#1 - 2010-03-25 14:56 - Jon Lumpkin

+1

#2 - 2010-03-25 15:18 - Stephen Fuhr

+1
It would be very nice!

I do workaround at the moment, but it's quite useless:
1. Add user to project.
2. Add him as watcher.
3. Remove user from project.

I did a quick patch to fix this on my server. I'm pretty sure that Jean-Philippe and Eric will have a nicer solution but, in the meantime, this one works for me...

First, edit the file app/views/watchers/_watchers.rhtml and insert the following text at line 21:

```ruby
<% if @project.is_public? %>
<br>or email: <%= text_field 'email_watcher', :size => 80 %>
<% end %>
```

you should have something like:

```html
...<p><%= f.select :user_id, (watched.addable_watcher_users.collect {|m| [m.name, m.id]}), :prompt => true %>
<% if @project.is_public? %>
<br>or email: <%= text_field 'email_watcher', :size => 80 %>
<% end %>
<%= submit_tag l(:button_add) %>
...```

Next, edit the file app/controllers/watchers_controller.rb and insert the following text at the start of the new function (line 40):

```ruby
if params[:email_watcher]
  wuser = User.find_by_mail(params[:email_watcher][:size80])
  if wuser
    params[:watcher][:user_id] = wuser.id
  else
    raise
  end
end
```

you should have something like:
def new
  if params[:email_watcher]
    wuser = User.find_by_mail(params[:email_watcher][:size80])
    if wuser
      params[:watcher][:user_id] = wuser.id
    else
      raise
    end
  end
  @watcher = Watcher.new(params[:watcher])

Final step: restart your web server and it should work as you like...

#6 - 2010-07-23 21:27 - Enrique Delgado

+1

Aranaud: Okay so if I understand correctly, with your patch you can add a watcher based on the email, as long as that email matches a redmine user? How about any email address? More like a "CC" field? Maybe Jean-Philippe and Eric can consider this functionality...

#7 - 2010-07-24 01:25 - Arnaud Martel

You're right: with my patch, emails have to match a redmine user. As you have seen, redmine_cc_addresses plugin seems to be a better choice for you...

#8 - 2010-09-13 20:38 - Eric Seigne

Did you see #6226?

#9 - 2012-01-09 19:41 - Jean-Philippe Lang

- File add_watchers.png added
- Status changed from New to Closed
- Assignee set to Jean-Philippe Lang
- Target version set to 1.4.0
- Resolution set to Fixed

Feature added in r8592.

Watchers can now be added via a dialog box. It displays project members by default and you can use the search field to search for other users. Multiple users can be added at the same time.

add_watchers.png
Thank you very much. This will be a tremendous help.

It appears I can only add the watchers after the ticket is created. It would be nice to be able to add them at the time of ticket creation.

+1 to add groups as well

Jason Trahan wrote:

It appears I can only add the watchers after the ticket is created. It would be nice to be able to add them at the time of ticket creation.

See related issue #9500

Added in r9254.

I don't understood how this work !

- Added one watcher user to a issue in with no permission on that project.
- Posted some update to a issue

Results:
- Users registered to that project received a email notification
- Other watcher user didn't received nothing
- User with no perms on the project didn't have access to a issue

How this feature is supposed to work ? Is there some docs about this ?
#16 - 2012-08-28 10:08 - Maxim Kim

This change caused a major problems at least for us. We let our customers to add new issues and watchers. And now our customers can see other customer names, which is inacceptable! Could you please add asap setting to switch off this feature.

My personal opinion is that right solution was to add permission "can be non-member watcher" as someone suggested earlier.

#17 - 2012-08-28 16:14 - Enrique Delgado

Arnaud Martel wrote:

You're right: with my patch, emails have to match a redmine user. As you have seen, redmine_cc_addresses plugin seems to be a better choice for you...

Just as a follow up: thanks Arnaud, I did end up going the redmine_cc_addresses route. I also like the new feature. Maybe to ease Maxim's concerns, some permissions need to be established so that some projects allow watchers from non-members, while some projects do not.

Thanks all for all your fine work.

#18 - 2013-08-22 11:14 - Daniel Hochman

We are running BitNami Redmine 2.3.1 and I am not able to see users in the watchers list unless they are a member of the project. The Projects are "public" so these users have access. We are using the "Watchers Textinput plugin" - is that causing this issue? Before using that plugin, we had a long list of checkboxes.

#19 - 2013-10-14 10:24 - Toshi MARUYAMA

- Related to Defect #15123: "Add watcher" leaks all active users added

#20 - 2013-12-07 22:37 - Beni Bilme

We are using bitnami redmine stack for redmine 2.3.3, and watchers function is not working unless the watcher is project member.

#21 - 2013-12-08 09:38 - Toshi MARUYAMA

Beni Bilme wrote:

We are using bitnami redmine stack for redmine 2.3.3, and watchers function is not working unless the watcher is project member.

You need to search in text box.

#22 - 2013-12-08 09:41 - Daniel Hochman

No, this is a bug. I am having the same issue as Beni and we are no longer on bitnami stack. This issue needs to be re-opened as a bug. You cannot add watchers who are not members of the project after issue creation.
Daniel Hochman wrote:

No, this is a bug. I am having the same issue as Beni and we are no longer on bitnami stack. This issue needs to be re-opened as a bug. You cannot add watchers who are not members of the project after issue creation.

If it is on only bitnami, please contact bitnami.
If it is on clean Redmine, do not re-open this issue, create new issue.

OK thanks. Filed #15622

- Duplicated by Feature #4889: Ability to CC users not assigned to a project, but with project view rights added

- Related to Defect #30370: No validation when adding watcher who is not in this project added

- Related to Patch #16133: Available watchers on new issue form include users who cannot even view issues added

Files

| add_watchers.png | 8.6 KB | 2012-01-09 | Jean-Philippe Lang |