Redmine - Feature #519

Ideas from Trac

2007-12-17 18:32 - Maxim Krušina

Status:	Closed		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				
Resolution:				

Description

First, thank you very much for great software!!!

We just migrated from Trac, Redmine fits better to our needs, but anyway, there are few thigs we're missing. I also
created some comments on it in different tickets, but this should be some short summarisation and discussion. * Custom fields in
two columns: if you have a lot of custom fields, it's nice to split them in two columns, especially
on wide screen monitors. * Ability to add new ticket from every page in project. * Update of ticket was faster. All changes was made
from one page with one submit. In Trac, when I needed to change
custom field, add note, add time and change status of ticket - all this can be done on one page with one submit. In
RM I need to go to 4 different layouts and submit 4 forms, so it's very time consuming, especially when using connections
like GPRS. I know this is different software with different architecture, but some kind (maybe configurable?) of
customization, where user can select if use different pages or one page should be really interesting to us.

Your ideas? ;)

Associated revisions

Revision 1129 - 2008-02-09 17:11 - Jean-Philippe Lang

Merged IssuesController #edit and #update into a single actions.
Users with 'edit issues' permission can now update any property including custom fields when adding a note or changing the status (#519, #581,
#587).

History

#1 - 2008-01-20 08:09 - Jean-Philippe Lang

   Ability to add new ticket from every page in project.

Done in [r1081](#).

#2 - 2008-01-20 11:52 - Jean-Philippe Lang

Changing the status, adding a note and time can be done within
the same form on the issue detail view since [r1043](#).

#3 - 2008-01-20 12:21 - Jean-Philippe Lang

   Custom fields in two columns

Done in [r1086](#) for the issue form.
I think it's ok now. Reopen if I forgot something.

#4 - 2008-01-20 16:44 - Maxim Krušina

Great, just waiting for our sysadmin to install new version.

#5 - 2008-01-20 16:59 - Maxim Krušina

Changing the status, adding a note and time can be done

within the same form on the issue detail view since [r1043](#).

Just checked in my version ([r1075](#)) and I have another comment: it should be nice to be able to change ticket priority also, when updating (not editing).

ANother question is: is it really useful to have both Edit and Update sections? Maybe it's useful for lot of users, but for me it's still a bit confusing... In trac, there was only one step for changing ticket. If user has appropriate rights, he/she can change header of ticket (like edit - typically project manager), other users with less permissions (typically developer) can only write comments and cannot change header...

I'm just finding myself in situations, when I switch between Edit and Update, because I still don't remebmer exacttly where to do what ;)

What is opinion of other users?

#6 - 2008-02-09 18:08 - Jean-Philippe Lang

See [r1129](#). Edit and update actions are now merged.

#7 - 2008-04-27 15:19 - Jason Milkins

Unfortunately now we are unable to modify the issue description (regardless of permissions...)

For our purposes, someone with issue delete permissions is sufficiently entitled to modify the description, I've made a patch see [#1121](#)