

## Redmine - Defect #5293

### too slow ticket update in new version

2010-04-12 09:22 - Igor Kalashnikov

<b>Status:</b> Closed	<b>Start date:</b> 2010-04-12
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Email notifications	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	<b>Affected version:</b>
<b>Resolution:</b> Invalid	
<b>Description</b>	
Slowness is come With last commits from unstable svn It is about 10-20 seconds to add a comment to some issue and I don't know what to do.  What is about cache for db queries? Is it used? I have no files it /tmp/cache :(	
<b>Related issues:</b>	
Related to Redmine - Defect # 5058: reminder mails are not sent when delivery...	Closed 2010-03-12

#### History

##### #1 - 2010-04-12 19:15 - Jean-Philippe Lang

You've got to provide some details. Please also try to disable email notifications. There may be something wrong with your SMTP server. redmine.org uses recent trunk and I did not notice any performance problem on ticket updates.

##### #2 - 2010-04-13 17:40 - Igor Kalashnikov

- Status changed from New to Resolved

Thank you, it is really cause of our smtp :(

##### #3 - 2010-04-13 18:30 - Jean-Philippe Lang

- Status changed from Resolved to Closed

- Resolution set to Invalid

OK, thanks for the feedback.

##### #4 - 2011-02-24 09:39 - Gauthier Brion

May be I'm too late, but it can help people encountering the same problem.

It is indeed a problem of smtp, but you can fix it in one simple step : sending asynchronously your mails

See <http://redmineblog.com/articles/asynchronous-email-delivery/>

##### #5 - 2011-02-24 10:09 - Etienne Massip

- Status changed from Closed to Reopened

**#6 - 2011-02-24 10:09 - Etienne Massip**

- *Category changed from Database to Email notifications*

**#7 - 2012-04-06 20:58 - Jean-Philippe Lang**

- *Status changed from Reopened to Closed*