

I'm having this same problem.

For me, I can send an email to the alias from a user that is not registered, and it works perfectly. It creates the user, and creates the issue. However, when another person I work with does it, it fails:

Request was denied by your Redmine server. Possible reasons: email is sent from an invalid email address or is missing some information.

I have these things set:

```
--no-permission-check --unknown-user create --tracker Support --allow-override priority
```

and it **works** for some email accounts, but not others! Is there a way i can debug this?

#2 - 2011-06-23 18:34 - micah anderson

I should mention that this is happening with 1.1.2

#3 - 2011-06-23 18:54 - Etienne Massip

- Affected version (unused) changed from 0.9.3 to 1.1.2

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#4 - 2011-10-05 13:01 - Radek Antoniuk

Please add support for noverify.

<http://www.5dollarwhitebox.org/drupal/node/64>

#5 - 2013-09-26 10:11 - Michael Nagel

bump

I am still seeing this regularly. Any update on this?

Environment:

Redmine version	2.3.1.stable
Ruby version	1.8.7 (x86_64-linux)
Rails version	3.2.13
Environment	production
Database adapter	PostgreSQL

Redmine plugins:

redmine_backlogs	v1.0.5
redmine_default_assign	0.2.0
redmine_ldap_sync	2.0.1.devel.g6e05af16f1