

Redmine - Defect #5474

Redmine application randomly stops

2010-05-08 16:16 - fatal cure

Status:	Closed	Start date:	2010-05-08
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	0.9.3
Resolution:	Invalid		
<b>Description</b>			
<p>Hi,</p> <p>I have redmine installed on a shared server environment with a cPanel interface, but the redmine application stops randomly and I have to restart it in the cPanel interface.</p> <p>Checking the mongrel.log I see the following errors:</p> <pre>Fri May 07 19:58:50 -0500 2010: Error calling Dispatcher.dispatch #&lt;NoMemoryError: failed to allocate memory&gt; /home/user/rails_apps/redmine/vendor/rails/actionpack/lib/action_controller/cgi_process.rb:58:in `write' /home/user/rails_apps/redmine/vendor/rails/actionpack/lib/action_controller/cgi_process.rb:58:in `dispatch_cgi'</pre> <p>Any ideas to solve this?</p> <p>Thank You</p>			

History

- #1 - 2010-05-08 18:59 - Felix Schäfer
- Status changed from New to Closed
  - Resolution set to Invalid

You don't have enough memory it seems. Try any or a combination of the following: less mongrels, more memory, lower TTL for the mongrel processes. Also, this is not a bug in redmine but a configuration problem, please continue this discussion in the support/help forum.