# Redmine - Feature #5489

## Custom Update Query

2010-05-10 07:29 - shubham chakraborty

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|---|---|---|---|---|
| **Status:** | Closed | | **Start date:** | 2010-05-10 |
| **Priority:** | Normal | | **Due date:** | |
| **Assignee:** | | | **% Done:** | 0% |
| **Category:** | | | **Estimated time:** | 0.00 hour |
| **Target version:** | | | | |
| **Resolution:** | Invalid | | | |

**Description**

Here is my problem: I have 3 custom fields and my organisation has this maintenance project for which we need to decide the effort differences as well. We had made 3 custom fields : With(Name), With(Date), With(Time).
With has values: Client's name, My organisation's name
SO every time a ticket is raised, our requirement is to determine whether for how much time is the ticket with the client and how much time the ticket is with us.

WE have a work around so that the assigned person updates the above 3 fields everytime.
What i want to know is that can i write another update clause to update these 3 values into a completely newly created table in the same database whenever i update ticket?
In short..
Q1. Can i wirte a custom update clause just after the actual updates already being done by redmine??
Q2. If yes, where can i wirte it??
Q3. I am not interfering with redmine's flow at all. This is a seperate table with only 3 values to be updated along with a 4th column having a timestamp. Can i do this??

Thanks

**History**

**#1 - 2010-05-10 09:22 - Felix Schäfer**

*- Status changed from New to Closed*

*- Resolution set to Invalid*

You will need to create a custom plugin for that. Please also note that the bug tracker is only for problems with redmine, please visit the forums if you need help with the operation of redmine or information on how to write a plugin.