In using Redmine regularly over the last several months, we have found that locating duplicate tickets is really tough if you did not see the original ticket and remember the language that was used there. Implementing a ferret index for issues, news, forums, etc. would make it easier to find these items and properly mark new items as duplicates or related issues.

Related issues:
Related to Redmine - Feature # 5840: Live lookup of the existing issues based... New 2010-07-08

History
#1 - 2011-05-27 16:47 - Etienne Massip
- Target version set to Unplanned backlogs