

Redmine - Feature #5512

New Implementation

2010-05-12 09:41 - manas gautam

Status:	Closed	Start date:	2010-05-12
Priority:	Urgent	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:			
Resolution:	Invalid		
Description I am required to implement a new Issue tracker. My requirements are as : 1. Assigned to dropdown should be dynamically populated depending upon the Tracker. 2. We need to modify the UI of New Issues as we need to add more sections to the New Issue form. 3. Can Draft functionality be implemented ? To save the details of issue in different table with status as draft and will be visible to the User who as created it. And once it is submitted it's status is changed. 4. Can we customize workflow depending upon business requirement? We need to set the status depending upon the various action as cancelled,forward etc not as set by the user.			

History

#1 - 2010-05-12 13:46 - Felix Schäfer

- Tracker changed from Patch to Feature
- Status changed from New to Closed
- Resolution set to Invalid

This is a bugtracker for redmine, please visit the forums for help, but be aware that you will have better luck if you have tried to get things going yourself and ask specific questions, no one is going to do the job for you (at least not for free I suppose).

All you have described seems possible with redmine except the draft feature, please read the documentation concerning custom fields for point 2 and the documentation concerning trackers, issue statuses and workflows for points 1 and 4.

#2 - 2010-05-12 22:13 - Adam Piotr Żochowski

Assigned to dropdown should be dynamically populated depending upon the Tracker.

This is possible currently only per category, not per tracker. You can see discussion on [#482](#) (default 'assigned to') to add more functionality.

We need to modify the UI of New Issues as we need to add more sections to the New Issue form.

If you mean more sections as in custom fields, head into administration and click 'custom field'. Once field created, assign it to trackers, and then enable it per project basis (unless you make it for all projects).

Can Draft functionality be implemented ? To save the details of issue in different table with status as draft and will be visible to the User who as created it. And once it is submitted it's status is changed.

You can make it that certain roles make a status 'draft', and automatically ticket gets assigned to someone who can change from 'draft' to, say, 'assigned'. This is part of tracker/roles/status workflow setup.

Can we customize workflow depending upon business requirement?

Yes, you can setup your own workflows. It kind of becomes tricky with projects, as you will need to enable different trackers for different projects to maintain separate workflows, but otherwise, all good.

Please in future: read documentation, go to forum.

Kind regards