

## Redmine - Defect #5565

### Email receiving crashes on some emails

2010-05-20 20:33 - Stanislav German-Evtushenko

|                        |                 |                          |            |
|------------------------|-----------------|--------------------------|------------|
| <b>Status:</b>         | Closed          | <b>Start date:</b>       | 2010-05-20 |
| <b>Priority:</b>       | Normal          | <b>Due date:</b>         |            |
| <b>Assignee:</b>       |                 | <b>% Done:</b>           | 0%         |
| <b>Category:</b>       | Email receiving | <b>Estimated time:</b>   | 0.00 hour  |
| <b>Target version:</b> |                 | <b>Affected version:</b> | 0.9.4      |
| <b>Resolution:</b>     |                 |                          |            |

**Description**

redmine:email:receive\_imap crashes on some emails, doesn't move it to "failed" and process the next unread email only at the next running.

- Redmine: 0.9-stable ([r3728](#))
- Log:

```
rake aborted!  
stack level too deep  
On line #15 of app/views/mailer/_issue_text_html.rhtml  
  
12: <% end %>  
13: </ul>  
14:  
15: <%= textilizable(issue, :description, :only_path => false) %>  
  
lib/redcloth3.rb:1031:in `glyphs_textile'  
lib/redcloth3.rb:1041:in `glyphs_textile'  
lib/redcloth3.rb:1031:in `gsub!'  
lib/redcloth3.rb:1031:in `glyphs_textile'  
lib/redcloth3.rb:1041:in `glyphs_textile'  
...  
about 6000 lines same as above  
...  
lib/redcloth3.rb:1031:in `glyphs_textile'  
lib/redcloth3.rb:1041:in `glyphs_textile'  
lib/redcloth3.rb:1031:in `gsub!'  
lib/redcloth3.rb:1031:in `glyphs_textile'  
lib/redcloth3.rb:1099:in `call'  
lib/redcloth3.rb:1099:in `inline'  
lib/redcloth3.rb:1098:in `each'  
lib/redcloth3.rb:1098:in `inline'  
lib/redcloth3.rb:1097:in `each'  
lib/redcloth3.rb:1097:in `inline'  
lib/redcloth3.rb:306:in `to_html'  
lib/redmine/wiki_formatting/textile/formatter.rb:40:in `to_html'  
lib/redmine/wiki_formatting.rb:47:in `to_html'  
app/helpers/application_helper.rb:427:in `textilizable'  
app/views/mailer/_issue_text_html.rhtml:15:in `_run_rhtml_app47views47mailer47_issue_text_47_rhtml_locals_issue_issue_text_html_issue_url_object'  
app/views/mailer/issue_add.text.html.rhtml:3:in `_run_rhtml_app47views47mailer47issue_add47text46html46rhtml'  
app/models/mailer.rb:375:in `render_multipart'  
app/models/mailer.rb:49:in `issue_add'  
app/models/issue_observer.rb:20:in `after_create'  
/usr/lib/ruby/1.8/observer.rb:185:in `notify_observers'  
/usr/lib/ruby/1.8/observer.rb:184:in `each'  
/usr/lib/ruby/1.8/observer.rb:184:in `notify_observers'  
app/models/mail_handler.rb:148:in `receive_issue'  
app/models/mail_handler.rb:102:in `dispatch'  
app/models/mail_handler.rb:78:in `receive'  
app/models/mail_handler.rb:39:in `receive'
```

```
lib/redmine/imap.rb:35:in `check'  
lib/redmine/imap.rb:32:in `each'  
lib/redmine/imap.rb:32:in `check'  
lib/tasks/email.rake:133  
rake (0.8.7) lib/rake.rb:636:in `call'  
rake (0.8.7) lib/rake.rb:636:in `execute'  
rake (0.8.7) lib/rake.rb:631:in `each'  
rake (0.8.7) lib/rake.rb:631:in `execute'  
rake (0.8.7) lib/rake.rb:597:in `invoke_with_call_chain'  
/usr/lib/ruby/1.8/monitor.rb:242:in `synchronize'  
rake (0.8.7) lib/rake.rb:590:in `invoke_with_call_chain'  
rake (0.8.7) lib/rake.rb:583:in `invoke'  
rake (0.8.7) lib/rake.rb:2051:in `invoke_task'  
rake (0.8.7) lib/rake.rb:2029:in `top_level'  
rake (0.8.7) lib/rake.rb:2029:in `each'  
rake (0.8.7) lib/rake.rb:2029:in `top_level'  
rake (0.8.7) lib/rake.rb:2068:in `standard_exception_handling'  
rake (0.8.7) lib/rake.rb:2023:in `top_level'  
rake (0.8.7) lib/rake.rb:2001:in `run'  
rake (0.8.7) lib/rake.rb:2068:in `standard_exception_handling'  
rake (0.8.7) lib/rake.rb:1998:in `run'  
rake (0.8.7) bin/rake:31  
/etc/_orga/redmine/rails-2.3.5/bin/rake:19:in `load'  
/etc/_orga/redmine/rails-2.3.5/bin/rake:19  
(in /mnt/data/redmine/redmine-0.9)  
** Invoke redmine:email:receive_imap (first_time)  
** Invoke environment (first_time)  
** Execute environment  
** Execute redmine:email:receive_imap
```

## History

### #1 - 2010-05-20 20:38 - Stanislav German-Evtushenko

Probably these email can have wrong charset (encoding) but I'm not sure.

### #2 - 2012-12-11 16:49 - Stanislav German-Evtushenko

- *Status changed from New to Resolved*

Not reproduced even for me anymore, I will reopen the issue if it happens again.

### #3 - 2012-12-11 16:50 - Stanislav German-Evtushenko

Hm... I can't close, I can't reopen :)

### #4 - 2012-12-11 17:02 - Etienne Massip

- *Status changed from Resolved to Closed*

Thanks for your feedback.

You should be able to reopen I guess...