# Redmine - Defect #5565

# Email receiving crashes on some emails

2010-05-20 20:33 - Stanislav German-Evtushenko

Status: Closed Start date: 2010-05-20 **Priority:** Normal Due date: % Done: Assignee: 0% **Estimated time:** 0.00 hour Category: Email receiving Target version: Resolution: Affected version: 0.9.4

## Description

redmine:email:receive\_imap crashes on some emails, doesn't move it to "failed" and proccess the next unread email only at the next running.

```
• Redmine: 0.9-stable (<u>r3728</u>)
• Log:
 rake aborted!
 stack level too deep
 On line #15 of app/views/mailer/_issue_text_html.rhtml
     12: <% end %>
     13: 
     14:
     15: <%= textilizable(issue, :description, :only_path => false) %>
     lib/redcloth3.rb:1031:in `glyphs_textile'
     lib/redcloth3.rb:1041:in `glyphs_textile'
     lib/redcloth3.rb:1031:in `gsub!'
     lib/redcloth3.rb:1031:in `glyphs_textile'
     lib/redcloth3.rb:1041:in `glyphs_textile'
 about 6000 lines same as above
     lib/redcloth3.rb:1031:in `glyphs_textile'
     lib/redcloth3.rb:1041:in `glyphs_textile'
     lib/redcloth3.rb:1031:in `gsub!'
     lib/redcloth3.rb:1031:in `glyphs_textile'
     lib/redcloth3.rb:1099:in `call'
     lib/redcloth3.rb:1099:in `inline'
     lib/redcloth3.rb:1098:in `each'
     lib/redcloth3.rb:1098:in `inline'
     lib/redcloth3.rb:1097:in `each'
     lib/redcloth3.rb:1097:in `inline'
     lib/redcloth3.rb:306:in `to_html'
     lib/redmine/wiki_formatting/textile/formatter.rb:40:in `to_html'
     lib/redmine/wiki_formatting.rb:47:in `to_html'
     app/helpers/application_helper.rb:427:in `textilizable'
     app/views/mailer/_issue_text_html.rhtml:15:in `_run_rhtml_app47views47mailer47_issue_text_
 html46rhtml_locals_issue_issue_text_html_issue_url_object'
     app/views/mailer/issue_add.text.html.rhtml:3:in `_run_rhtml_app47views47mailer47issue_add4
 6text46html46rhtml'
     app/models/mailer.rb:375:in `render_multipart'
     app/models/mailer.rb:49:in `issue_add'
     app/models/issue_observer.rb:20:in `after_create'
     /usr/lib/ruby/1.8/observer.rb:185:in `notify_observers'
     /usr/lib/ruby/1.8/observer.rb:184:in
     /usr/lib/ruby/1.8/observer.rb:184:in `notify_observers'
     app/models/mail_handler.rb:148:in `receive_issue'
     app/models/mail_handler.rb:102:in `dispatch'
     app/models/mail_handler.rb:78:in `receive'
     app/models/mail_handler.rb:39:in `receive'
```

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```
lib/redmine/imap.rb:35:in `check'
   lib/redmine/imap.rb:32:in `each'
   lib/redmine/imap.rb:32:in `check'
   lib/tasks/email.rake:133
   rake (0.8.7) lib/rake.rb:636:in `call'
   rake (0.8.7) lib/rake.rb:636:in `execute'
   rake (0.8.7) lib/rake.rb:631:in `each'
   rake (0.8.7) lib/rake.rb:631:in `execute'
   rake (0.8.7) lib/rake.rb:597:in `invoke_with_call_chain'
   /usr/lib/ruby/1.8/monitor.rb:242:in `synchronize'
   rake (0.8.7) lib/rake.rb:590:in `invoke_with_call_chain'
   rake (0.8.7) lib/rake.rb:583:in `invoke'
   rake (0.8.7) lib/rake.rb:2051:in `invoke_task'
   rake (0.8.7) lib/rake.rb:2029:in `top_level'
   rake (0.8.7) lib/rake.rb:2029:in `each'
   rake (0.8.7) lib/rake.rb:2029:in `top_level'
   rake (0.8.7) lib/rake.rb:2068:in `standard_exception_handling'
   rake (0.8.7) lib/rake.rb:2023:in `top_level'
   rake (0.8.7) lib/rake.rb:2001:in `run'
   rake (0.8.7) lib/rake.rb:2068:in `standard_exception_handling'
   rake (0.8.7) lib/rake.rb:1998:in `run'
   rake (0.8.7) bin/rake:31
   /etc/_orga/redmine/rails-2.3.5/bin/rake:19:in `load'
   /etc/_orga/redmine/rails-2.3.5/bin/rake:19
(in /mnt/data/redmine/redmine-0.9)
** Invoke redmine:email:receive_imap (first_time)
** Invoke environment (first_time)
** Execute environment
** Execute redmine:email:receive_imap
```

#### **History**

#### #1 - 2010-05-20 20:38 - Stanislav German-Evtushenko

Probably these email can have wrong charset (encoding) but I'm not sure.

### #2 - 2012-12-11 16:49 - Stanislav German-Evtushenko

- Status changed from New to Resolved

Not reproduced even for me anymore, I will reopen the issue if it happens again.

### #3 - 2012-12-11 16:50 - Stanislav German-Evtushenko

Hm... I can't close, I can't reopen :)

# #4 - 2012-12-11 17:02 - Etienne Massip

- Status changed from Resolved to Closed

Thanks for your feedback.

You should be able to reopen I guess...

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