

Redmine - Defect #5592

Better error page on LDAP Authentication error

2010-05-25 15:40 - Brandon Bonds

Status:	Closed	Start date:	2010-05-25
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	LDAP	Estimated time:	0.00 hour
Target version:		Affected version:	0.9.3
Resolution:	Cant reproduce		
Description Logging in as a non-LDAP user, and testing the LDAP connection, I get Unable to connect (LdapError: no connection to server) . But logging in as an LDAP user at the same time results in a 500 error, instead of a "nice" error page. This is in the server log: <pre>RuntimeError (LdapError: no connection to server): app/models/auth_source_ldap.rb:61:in `authenticate' app/models/user.rb:105:in `try_to_login' app/controllers/account_controller.rb:139:in `password_authentication' app/controllers/account_controller.rb:35:in `login'</pre> Rendering C:/Program Files/BitNami RubyStack/apps/redmine/public/500.html (500 Internal Server Error)			
Related issues: Related to Redmine - Patch #21137: Rescue network level errors with LDAP auth Has duplicate Redmine - Defect #23120: 'Internal error' when LDAP server name...			
		Closed	
		Closed	

Associated revisions

Revision 3819 - 2010-06-30 03:47 - Eric Davis

Add some tests for User#try_to_login with LDAP. #5592

History

#1 - 2010-06-06 11:00 - Felix Schäfer

- Subject changed from LDAP Unavailable/500 Internal Server Error to Better error page on LDAP Authentication error
- Target version set to 1.0.0 (RC)

We should be able to catch errors on authentication and display a more meaningful error page than an http/500. I've set this to 1.0.0 even though we are in feature freeze, might only get fixed in a subsequent minor though.

#2 - 2010-06-30 03:39 - Eric Davis

- Assignee set to Eric Davis
- Target version deleted (1.0.0 (RC))
- Resolution set to Cant reproduce

Can someone verify this bug exists on trunk? I added some tests in [r3819](#) but I can't reproduce it. The LDAP code has recently been refactored so it might have fixed this bug at that time.

#3 - 2010-07-02 16:44 - Brandon Bonds

I just tested this again on trunk build [r3826](#). The problem still shows up.

The easiest way for me to test was to set up good and working LDAP authentication, and then replace the server with something bogus. That reproduced the situation identically to what I mentioned before, except the log error has changed a bit:

```
RuntimeError (LdapError: no connection to server):  
  app/models/auth_source_ldap.rb:43:in `authenticate'  
  app/models/user.rb:105:in `try_to_login'
```

```
app/controllers/account_controller.rb:147:in `password_authentication'  
app/controllers/account_controller.rb:142:in `authenticate_user'  
app/controllers/account_controller.rb:30:in `login'
```

Rendering C:/Program Files/BitNami RubyStack/apps/redmine/public/500.html (500 Internal Server Error)

#4 - 2010-10-25 17:00 - Eric Davis

- Assignee deleted (Eric Davis)

#5 - 2013-02-07 22:08 - Yannick Warnier

Same problem here. We get 500 errors with no details much quickly than the 20s timeout defined. No way to catch it with debug on, either.

#6 - 2016-06-20 15:12 - Toshi MARUYAMA

- Has duplicate Defect #23120: 'Internal error' when LDAP server name not resolved added

#7 - 2022-01-13 14:50 - Go MAEDA

- Status changed from New to Closed

The issue should have already been fixed in [r14808](#) ([#21137](#)).

#8 - 2022-01-13 14:51 - Go MAEDA

- Related to Patch #21137: Rescue network level errors with LDAP auth added