

Redmine - Defect #5633

"Update issue" UI inconsistent after you disable a tracker

2010-06-02 00:16 - Brandon Bonds

Status:	Closed	Start date:	2010-06-02
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	0.9.3
Resolution:	Fixed		

Description

Setup

- Trackers: **Support**, **Bug**, and **Feature**
- Projects: **MyProject**
- Custom field: **Root cause**, only in the Bugs tracker
- Issue: **1234** in the Support tracker

Problem

Say I disable the Support tracker for MyProject. If I click on "Update" at the top, then "(More)" by Change Properties, the options for Tracker only shows "Bug" and "Feature", defaulted to "Bug". But my custom field, "Root cause", does not display. I have to first change the Tracker to "Feature", and back to "Bug", before it will show.

For me, "Root cause" is not required. I would guess that requiring it would result in an error if I just click "Submit". I would also imagine that in setups with only two trackers, my workaround (click on another) won't be available, so a user might get stuck on that screen unable to submit.

History

#1 - 2010-06-05 17:43 - Holger Just

I think, there are basically two alternatives for solving this:

- 1. On disabling of a tracker, force the user to move issues to another tracker
- 2. Allow issue updates without forcing a tracker change.

Note that this tracker change is as of today only done for users with edit\_issues permission. I would propose to include a disabled-but-selected tracker into the tracker list for existing issues, but not for new ones (also in the issue move form). That way, it is clear for the user, that she has to decide to move it.

#2 - 2017-01-11 13:53 - Go MAEDA

- File edit-issue.png added
- Category set to Issues
- Status changed from New to Closed
- Resolution set to Fixed

I cannot reproduce in Redmine 3.3.2.devel.16172.  
This seems to be fixed in some version.

Files

edit-issue.png	32.5 KB	2017-01-11	Go MAEDA
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