Redmine - Feature #568

Let end user customer report Issue

2008-01-19 10:19 - Per-Olof Hermansson

Status:	Closed	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:			
Resolution:	Duplicate		

Description

I am new to Redmine, but I have succesfully downloaded and installed it on a local computer for testing, and I am very impressed!

This would suite us as developers very well.

However I have one need that would fullfill the system: Letting the customer's end user report issues through either a simple web based page (API?) or via email to each project.

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Related issues:

Related to Redmine - Feature #296: REST API	**Closed**
Related to Redmine - Feature #444: submit issue via email	**Closed**

History

#1 - 2008-01-22 13:28 - Liang Jin

Right now, you can allow anonymous user to submit issues. Will that suit your application?

If you want to integrate the Redmine issue reporting system in another website, an API or email submission would be a better solution. Both are pointed out in other feature requests:

http://rubyforge.org/tracker/index.php?func=detail&aid=9484&group_id=1850&atid=7163

http://rubyforge.org/tracker/index.php?func=detail&aid=14147&group_id=1850&atid=7163

#2 - 2008-06-14 17:08 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Duplicate

See #296.