## Redmine - Defect #5707

# When updating ticket, redmine loses the list of attached files

2010-06-18 01:21 - James Hiebert

Status: Closed Start date: 2010-06-18

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Attachments Estimated time: 0.00 hour

Target version:

Resolution: Fixed Affected version: 0.9.4

## Description

When a user updates a ticket, but fails to select a piece of required info (e.g. "activity"), Redmine loses the list of files attached to a ticket along with all of the form data.

## steps to reproduce:

- 1. create a ticket.
- 2. add some stuff under log time w/o selecting an activity.
- 3. add a file.
- 4. submit.

#### result:

The ticket loses all of its attached files.

#### Installation info:

www-apps/redmine-0.9.4 dev-ruby/sqlite3-ruby-1.2.4

About your application's environment Ruby version 1.8.7 (i686-linux)

RubyGems version 1.3.5
Rack version 1.0
Rails version 2.3.5
Active Record version 2.3.5
Active Resource version 2.3.5
Action Mailer version 2.3.5
Active Support version 2.3.5
Application root /var/lib/redmine
Database adapter sqlite3
Database schema version 0

#### History

# #1 - 2011-03-07 16:31 - Etienne Massip

- Category set to Attachments
- Affected version (unused) set to 0.9.4
- Affected version set to 0.9.4

#### #2 - 2014-07-06 08:12 - Go MAEDA

Redmine 2.5.1 keeps attachments even after validation error. This issue can be closed.

#### #3 - 2014-07-06 14:01 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Fixed

Indeed.

2025-05-07 1/1