

Redmine - Defect #6164

email not working

2010-08-18 00:34 - Jon Lambert

Status:	Closed	Start date:	2010-08-18
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Cant reproduce		

Description

I cannot get email to work at all. I don't get any email when registering in spite of the settings being set to do so. I don't get any email when using the "test email" link in the notifications settings dialog. All indications are that everything was successful in flash messages and there is nothing to indicate otherwise in the log files.

Settings in redmine email.yaml

```
production:
  delivery_method: :smtp
  smtp_settings:
    address: "smtp-server.oh.rr.com"
    port: 25
    authentication: :plain
    domain: "atlas"
```

Now outside of Redmine, I can get the following ruby program to work correctly, verifying that my email provider and my rails is working as expected:

```
require 'action_mailer'
ActionMailer::Base.smtp_settings = {
  :address => "smtp-server.oh.rr.com",
  :port => 25,
  :authentication => :plain,
  :domain => "atlas"
}
class Mailer < ActionMailer::Base
  def test_email
    subject "test"
    from "no-reply@oh.rr.com"
    recipients "jlsysinc@hotmail.com"
    body "A test email"
  end
end
Mailer.deliver_test_email
```

About your application's environment

Ruby version 1.8.7 (i386-cygwin)

RubyGems version 1.3.7

Rack version 1.0

Rails version 2.3.5

Active Record version 2.3.5

Active Resource version 2.3.5

Action Mailer version 2.3.5

Active Support version 2.3.5

Edge Rails revision unknown

Application root /c/www/redmine-1.0.0

Environment production

Database adapter sqlite3

Database schema version 20100705164950

History

#1 - 2011-03-02 18:21 - Etienne Massip

Did you manage to resolve your problem ?

BTW, email.yml should be named email.yaml, isn't it ?

#2 - 2011-03-08 16:01 - Etienne Massip

- *Resolution set to No feedback*

#3 - 2011-04-18 19:29 - Jon Lambert

Did you manage to resolve your problem ?

No.

BTW, email.yml should be named email.yaml, isn't it ?

It is named email.yaml

I typed the name of the file incorrectly in the bug report.

I'm attempting to use latest Redmine 1.1.2 installation, unfortunately encountered sqlite3 problems and reported issue [#8178](#).

#4 - 2019-02-10 07:28 - Go MAEDA

- *Status changed from New to Closed*

- *Resolution changed from No feedback to Cant reproduce*