

Redmine - Feature #6390

Option to not send another update e-mail to a user that hasn't viewed the issue since the last updated e-mail

2010-09-14 11:32 - Paul Dann

Status:	New	Start date:	2010-09-14
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:			
Resolution:			

Description

I've found that especially when people come back from holiday, they have an awful lot of notification e-mails to get through, and really they only need one for each issue, as once they view the issue they can see everything that's happened and the subsequent e-mails for that issue are not necessary. So my suggestion is to add an option to only send an e-mail when an issue is updated that the user hasn't viewed since the last time they were sent an e-mail.

History

#1 - 2010-09-14 13:35 - Sravanthi K

- Status changed from New to Resolved
- Assignee set to Martin Herr
- % Done changed from 0 to 10

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#2 - 2010-09-14 13:38 - Paul Dann

Sorry, has this already been implemented? I honestly searched high and low for an issue related to this and came up empty.

#3 - 2010-09-14 14:41 - Felix Schäfer

- Status changed from Resolved to New
- Assignee deleted (Martin Herr)
- % Done changed from 10 to 0

No, this obviously was someone testing here rather than on <http://demo.redmine.org>.

#4 - 2010-09-14 14:51 - Paul Dann

Ah! Yeah, that makes sense now :)