

## Redmine - Feature #6436

### Ticket Workflows as independent entities.

2010-09-20 10:13 - Joël Lamotte

|  |                 |                        |                   |
|--|-----------------|------------------------|-------------------|
| <b>Status:</b>   | Closed          | <b>Start date:</b>     | 2010-09-20        |
| <b>Priority:</b>   | Normal          | <b>Due date:</b>       |                   |
| <b>Assignee:</b>   |                 | <b>% Done:</b>         | 0%                |
| <b>Category:</b>   | Issues workflow | <b>Estimated time:</b> | 0.00 hour         |
| <b>Target version:</b>   |                 |                        |                   |
| <b>Resolution:</b>   | Duplicate       |                        |                   |
| <b>Description</b>   |                 |                        |                   |
| <p>This is a feature I proposed to TRAC for the 0.13 version that will allow managing multiple projects and subprojects ( <a href="http://trac.edgewall.org/wiki/TracDev/Proposals/MultipleProject#Workflow">http://trac.edgewall.org/wiki/TracDev/Proposals/MultipleProject#Workflow</a> ) . As Redmine already have this feature, I think it could benefit from this idea as well :</p> <p>Currently, ticket workflows are managed once for all the projects (or hierarchically if I understood well?). The problem with this is that it's hard to have at the same time separate specific workflows for some special projects and general workflows for several other projects.<br/>Hierarchical organisation, like inheritance in some cases, don't solve correctly this problem. As often, composition is a better choice.</p> <p>The idea would be to "give names" to workflows, making them separate entities that would be edited separately from the projects. Then for each project, the manager would just have to set a workflow (in a list) for the project, maybe using this workflow for one or several projects. Workflows should be isolated.</p> <p>A separate edition of workflow would allow the user to have the ability to define state transitions between different workflows, maybe by setting explicitly wich state in workflow A correspond to witch state in workflow B and what would be the default state if nothing is explicitly stated between two workflows.</p> |                 |                        |                   |
| <b>Related issues:</b>   |                 |                        |                   |
| Is duplicate of Redmine - Feature #973: Assign different status sets and work...   |                 | <b>New</b>             | <b>2008-04-02</b> |

### History

#### #1 - 2011-03-24 08:53 - Toshi MARUYAMA

- *Category set to Issues workflow*

#### #2 - 2013-01-12 17:54 - Daniel Felix

- *Status changed from New to Closed*

- *Resolution set to Duplicate*

This is a duplicate of [#973](#).

I close this one.