

Redmine - Defect #6620

RMagick error

2010-10-10 23:59 - Iñaki Baz Castillo

Status:	Closed	Start date:	2010-10-10
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Gantt	Estimated time:	0.00 hour
Target version:		Affected version:	1.0.2
Resolution:			

**Description**

Using Centos 5.5 I've installed two versions of ImageMagick (from sources), and then I install 'rmagick' 2.13.1 gem. With both of them I get errors when using the "export to PNG" feature in the Gantt view of Redmine 1.0.2:

- ImageMagick 6.4.9-0:  
When I press "PNG" in Gantt view I get this error:

```
Processing GanttsController#show to png (for X.X.X.X at 2010-10-10 23:56:13) [GET]
Parameters: {"format"=>"png", "month"=>"10", "action"=>"show", "year"=>"2010", "controller"=>"gantts", "months"=>"6", "zoom"=>"3"}
```

```
ArgumentError (unknown format: PNG):
/usr/local/lib/ruby/gems/1.8/gems/rmagick-2.13.1/lib/RMagick.rb:1701:in `format='
lib/redmine/helpers/gantt.rb:246:in `to_image'
app/controllers/gantts_controller.rb:41
app/controllers/gantts_controller.rb:39:in `show'
```

- ImageMagick 6.6.4-10:  
When I press "PNG" in Gantt view I get this error:

```
Processing GanttsController#show to png (for X.X.X.X at 2010-10-11 00:05:45) [GET]
Parameters: {"format"=>"png", "month"=>"10", "action"=>"show", "year"=>"2010", "controller"=>"gantts", "months"=>"6", "zoom"=>"3"}
```

```
Magick::ImageMagickError (Postscript delegate failed `/tmp/magick-XXzB9shs': @ error/ps.c/ReadPSImage/779: `(null)'):
lib/redmine/helpers/gantt.rb:245:in `draw'
lib/redmine/helpers/gantt.rb:245:in `to_image'
app/controllers/gantts_controller.rb:41
app/controllers/gantts_controller.rb:39:in `show'
```

I've found some similar issues searching in Google, but all of them not clear without providing a resolution.

History

#1 - 2010-10-11 01:09 - Felix Schäfer

Make sure ImageMagick is compiled with png and gs support, and that ghostscript is installed.

#2 - 2010-10-11 10:47 - Iñaki Baz Castillo

- Status changed from New to Resolved

Great. It's required to use ./configure --with-gslib=yes (and having libpng and ImageMagick-devel installed as you said). Thanks a lot.

#3 - 2010-10-11 10:49 - Felix Schäfer

- Status changed from Resolved to Closed

Great it works for you, and thanks for the feedback.