

Redmine - Defect #6638

Authentication popup during logging in

2010-10-12 13:23 - WiCiO aeMaeTH

Status:	Closed	Start date:	2010-10-12
Priority:	Normal	Due date:	
Assignee:		% Done:	100%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	1.0.2
Resolution:	Invalid		
Description			
Hi there,			
Just made an upgrade form 0.9.5 to 1.0.2 and got an annoying issue. When a person opens a webpage with the redmine login page he gets a popup window saying 'The server xxx:80 at Redmine API requires a username and password'. Entering the usr and psswd doesn't do anything, the window just reappears. One must click on CANCEL (sometimes several times) and QUICKLY enter the user and password in the NORMAL fields on redmine login page. After the user is logged in the problem doesn't exist but it's REALLY ANNOYING to FIGHT with the popup which appears several times during your logging in.			
How can I fix it?			
My config:			
<ul style="list-style-type: none">• Server - Debian 5.0.4 x64• database version - MySQL v5.0.51a• Ruby version - ruby 1.8.7 (2008-08-11 patchlevel 72) [x86_64-linux]• Rails version - Rails 2.3.5• Redmine version - Redmine 1.0.2.stable			

History

#1 - 2010-10-12 22:04 - Felix Schäfer

What URL does this happen on? Only specific ones or any given one? Have you had a look at your redmine and rails server logs? What rails server do you use? Do you have the source or the deb package installed? What plugins do you have installed if any?

#2 - 2010-10-13 09:14 - WiCiO aeMaeTH

- Status changed from New to Resolved

- % Done changed from 0 to 100

OK. I've fixed it!

Thanks for the 'log suggestion', I don't know why I didn't look there myself.. It was 'TimeTracker Plugin' fault. Just removed it and everything works fine now. It must be incompatible with ver 1.0.2.

Cheers!

#3 - 2010-10-13 10:44 - Felix Schäfer

- Status changed from Resolved to Closed

- Resolution set to Invalid

Thanks for the feedback.