## Redmine - Defect #665

# **Mantis Importer Mixes Ticket Numbers**

2008-02-14 17:52 - Sven Schuchmann

Status: Closed Start date: 2008-02-14

Priority: Normal Due date:

Assignee: Jean-Philippe Lang % Done: 0%

Category: Administration Estimated time: 0.00 hour

Target version:

Resolution: Affected version:

## Description

Hi,

I have done an Import from my Mantis Database. The Problem is that the ticket Numbers in redmine [1144] are now different from the ones in the Mantis Bugtracker.

The Mantis importer says: Bugs: 2331/2331

After that I have 2331 Tickets in redmine, but my Mantis Bugtracker contains 2342 Tickets.

So there are 11 Tickets Missing...

### History

#### #1 - 2008-02-14 19:06 - Sven Schuchmann

Hi

just analyzed my database and it seems that someone deleted the 11 tickets directly from the database. (the database is 4 years old and I took it over 2 years ago) I will enter the 11 dummy tickets and try to import again...

### #2 - 2008-02-15 16:51 - Sven Schuchmann

Okay, here is what I did: I added 11 tickets in redmine and changed the "id" field in "mantis\_bug\_table" to the gaps. But: They were still imported with the wrong numbers.

So I patched the importer "migrate\_from\_mantis.rake".

I changed the line:

MantisBug.find(:all).each do |bug|

to:

MantisBug.find(:all, :order => 'id ASC').each do |bug|

And they all got imported correctly... Ticket can be closed!

#### #3 - 2008-02-15 17:42 - Jean-Philippe Lang

- Status changed from New to Closed

I made a small fix to the Mantis importer in r1146 so that it preserves Mantis bug ids, even if you have deleted some bugs.

2025-05-03 1/1